

To: Davis Vision Providers

From: Danny Bentley, President, Davis Vision
Nate Kenyon, Vice President, Network Operations and Services, Davis Vision

Subject: Centerbridge Partners Acquires Davis Vision

Date: December 1, 2017

As you may be aware, it was announced in August that Centerbridge Partners, L.P. had reached an agreement to purchase Davis Vision from HVHC Inc., a wholly-owned subsidiary of Highmark Inc., combining the company with their existing vision business, Superior Vision. **We are proud to say this transaction was successfully completed today, December 1, 2017.**

As you can imagine, the combined strength and strategy of both Davis Vision and Superior Vision provide an almost endless horizon – one that is full of opportunities for our customers and our dedicated partners. Together, we will be able to deliver a larger suite of vision benefit services to our members. And as a combined entity, representing 33 million members, we are positioned to deliver new services, and invest in and expand existing programs to maximize the overall value our customers enjoy. In a dynamic health care marketplace, this transaction is a smart, strategic decision that will best serve you, our providers, as well as the clients, members and communities we have served for so long as Davis Vision.

This is an exciting time for us all, but the immediate impact on our daily operations is minimal at this point. We are in the very initial phase of our new existence, and both Davis Vision and Superior Vision will operate independently for a period of time, as we kick off 2018.

We're committed to ensuring the transition is as smooth and easy for you as possible - we will keep you posted on any relevant updates or changes as they come, but we understand that you may have questions now, so we've enclosed some answers here.

Rest assured that our top priority is to ensure continuity in service and quality. We are appreciative of your patience and flexibility as we embark on this new partnership together, and we value the relationship we have built with your practice.

Below are some questions you may have about how this transaction impacts you, our provider, in the immediate present.

Will there be changes to Davis Vision member benefits?

No changes will be made to current member/patient benefits at this time.

Will my contract remain the same?

Yes, you will continue operating as a Davis Vision provider based on the terms of your current contract. It should be considered business as usual.

Will there be any changes to the current claims submission process?

No, you may continue to submit claims as usual.

Will my contacts at Davis Vision remain the same?

Yes, your regular points of contact, email addresses and customer service numbers will remain the same, with no immediate changes.

Will there be changes to the website or provider portal for Davis Vision?

Our web address remains www.davisvision.com, where you can still access your account in the provider portal using the same login credentials as usual.

Will there be any additional operational changes resulting from the acquisition of Davis Vision by Centerbridge Partners?

We are committed to a smooth and easy transition process for you, which of course begins with communication from us. As the transition progresses, we will keep you informed of any changes that could impact you or your Davis Vision patients.

If you have additional questions, please email us at providerhelp@davisvision.com.