



To: Davis Vision Clients and Members

From: Danny Bentley, President, Davis Vision

Tom Rosa, Senior Vice President, Client Management, Davis Vision

Subject: Centerbridge Partners Acquires Davis Vision

Date: December 1, 2017

As you may be aware, it was announced in August that Centerbridge Partners, L.P. had reached an agreement to purchase Davis Vision from HVHC Inc., a wholly-owned subsidiary of Highmark Inc., combining the company with their existing vision business, Superior Vision. **We are proud to say this transaction was successfully completed today, December 1, 2017.**

As you can imagine, the combined strength and strategy of both Davis Vision and Superior Vision provide an almost endless horizon – one that is full of opportunities for you, our customer. Together, we will be able to deliver a larger suite of vision benefit services to our members. We will offer the broadest access industrywide to quality vision care, through multiple networks that exceed our customer expectations. And as a combined entity, representing 33 million members, we are positioned to deliver new services, invest in and expand existing programs and develop deeper relationships with providers to maximize the overall value you enjoy. In a dynamic health care marketplace, this transaction is a smart, strategic decision that will best serve you, our members and the communities we have served for so long as Davis Vision.

The immediate impact on our daily operations is minimal at this point - we are in the very initial phase of our new existence, and both Davis Vision and Superior Vision will operate independently for a period of time, as we kick off 2018.

We're committed to ensuring the transition is as smooth and easy for you as possible - we will keep you posted on any relevant updates or changes as they come, but we understand that you may have questions now, so we've enclosed some answers here.

Rest assured that our top priority is to ensure continuity in service and quality, and we appreciate your patience and flexibility in this transition. This is an exciting time for us all, and we invite your enthusiasm as we embark on this new partnership together.





Below are some questions you may have about how this transaction impacts you, our client, in the immediate present.

Will there be changes to Davis Vision member benefits or coverage?

No changes will be made to current member benefits at this time, and there will be no disruption in coverage or service.

Are there changes to the products?

No changes will be made to products at this time.

Will my contacts at Davis Vision remain the same?

Yes, your regular points of contact, email addresses and customer service numbers will remain the same, with no immediate changes.

Will there be changes to the website or customer portals for Davis Vision?

Our web address remains <u>www.davisvision.com</u>, where customers can still access their accounts in the portal using the same login credentials as usual.

What will be the impact of the acquisition of Davis Vision by Centerbridge Partners, and will there be any operational changes as a result?

The combined enterprises will serve over 33 million members and will build upon each other's strengths to grow and enhance our customer experience. We are committed to a smooth and easy transition process for you, which of course begins with communication from us. As the transition progresses, we will keep you informed of any changes that could impact you or your Davis Vision members.

Please contact your client manager if you have additional questions, or you may contact Corinne Campbell at ccampbell@davisvision.com.

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