



Dear Participating Provider:

Recent analysis has shown that providers overwhelmingly prefer to have their benefit information and fee reimbursements available to them on line (Davis Vision's provider website), rather than having each individual addition or change to a benefit mailed to their office.

Therefore, effective October 15, 2009, Davis Vision will discontinue all provider mailings announcing new groups and benefit changes and will post the information on the Davis Vision provider home page. Under the new tab "Benefit Alerts", you will have the ability to review the Service Record Form and your payment reimbursement. Davis Vision is excited to bring this new feature to you. We are confident that this new process will reduce office paperwork and allow for ease of access to benefit information.

We also have several other exciting new features to assist in this transition. Davis Vision will begin to display detailed payment information (including the patient's out-of pocket expense) after each order/claim is placed on line. This new feature will be added to the summary page. Each provider will have the ability to check on the status of each claim. We are sure you will find these new features a value add to your patients and your staff.

If you have not yet created your log in password and customized your provider home page, it is important to contact our Internet Team at 1-800-773-2847 (select option 3 from the main menu) so that you may access this valuable information.

As always we look forward to your comments and feedback regarding these enhanced features available through **www.davisvision.com**.

Sincerely,
Dr. Joe Wende