



# Davis Vision

# Explanation of Payment Training

DAVIS VISION PRESENTATION | 2017

# Agenda

1. Introduction to the Davis Vision model and plans
2. Service Record Form (SRF)
3. Benefit Alerts
4. Payment Summary
5. Claims Systems
6. Check Group Codes
7. Sample EOPs
8. Examples
9. Appendix



# Davis Vision Model and Plans



## Integrated Model

Davis Vision has a unique model that is designed to provide an end-to-end solution for members and providers from Frames to Manufacturing



## Provider Portal

Easy to navigate online portal that will automatically submit your orders and claims simultaneously



## Exclusive Collection

Member benefit give them the choice to select either from the collection or utilize their allowance to purchase a provider supplied frame.



## Diverse Membership

Membership ranging from Regional to National, commercial to government, and small and large groups across the US.



## Manufacturing

Dedicated multiple manufacturing facilities that manufacture over 300 jobs per hour

# Reviewing a Service Record Form

Service Record Form (SRF) identify member's benefit information such as plan level, covered items and copays.

**Print the SRF and keep with patient record.**

## SECTION II – COVERAGE SECTION

Coverage Section provides plan level, benefit cycle detail and basic copays. Plan descriptions may vary by plan.

SECTION II - COVERAGE SECTION			
Plan Level:	Fashion		
Copayments:	Eye examination		\$10
	Frame		\$0
	Spectacle lenses		\$25
	Contact Lenses:		
	Premium Collection lenses - Plan 1		\$0
Plan Description:	An eye examination (including dilation), spectacle lenses and a frame or contact lenses in lieu of spectacle lenses. Visually Required contact lenses may be provided with prior approval.		

## SECTION III – SERVICE SECTION

Service Section provides the contact lenses coverage for Davis Vision supplied contact lenses via the formulary.

SECTION III - SERVICE SECTION	
<b>C. Contact Lenses:</b>	
<b>Collection Lenses:</b>	
Evaluation/Fitting	<input type="checkbox"/>
4 multi-packs* plan supplied Disposable lenses or:	<input type="checkbox"/>
2 multi-packs* plan supplied Planned Replacement lenses	<input type="checkbox"/>
<b>Provider Supplied:</b> Evaluation/Fitting: Standard	<input type="checkbox"/>
Specialty	<input type="checkbox"/>
Elective	<input type="checkbox"/>
Visually Required (prior approval required)	<input type="checkbox"/>

## SECTION IV – ALLOWANCE SECTION

Allowance Section provides the monetary dollar amount available for non-plan materials. Allowance amounts may vary by plan.

SECTION IV - ALLOWANCE SECTION		
Frame	Contact Lens Material	Visually Required Contact Lens Material
\$130	\$130	Paid in full (prior approval required)

## SECTION V – OPTIONS SECTION

Options Section provides information in regards to copays and surfees.

- Patient Charge: upfront cost received from patient.
- Additional Dispense (Surfee): what providers keep from the service rendered.
  - Difference from Patient Charge and Additional Dispense is Davis Vision Manufacturing Cost.

SECTION V - OPTIONS SECTION			
Patient charges for selected options. Additional dispense will be paid by Davis Vision.			
Option	<input checked="" type="checkbox"/>	Patient Charge	Additional Dispense
Designer Frame	<input type="checkbox"/>	\$20	N/A
Premier Frame	<input type="checkbox"/>	\$40	N/A
Tinted Lenses	<input type="checkbox"/>	\$11	N/A
Ultraviolet Coating	<input type="checkbox"/>	\$12	\$ 6



**BEST PRACTICE:**



**Print Service Record Form for Patient's records**

# Accessing Benefits and Benefit Alerts

## 1 Retrieve the Member's ID Card

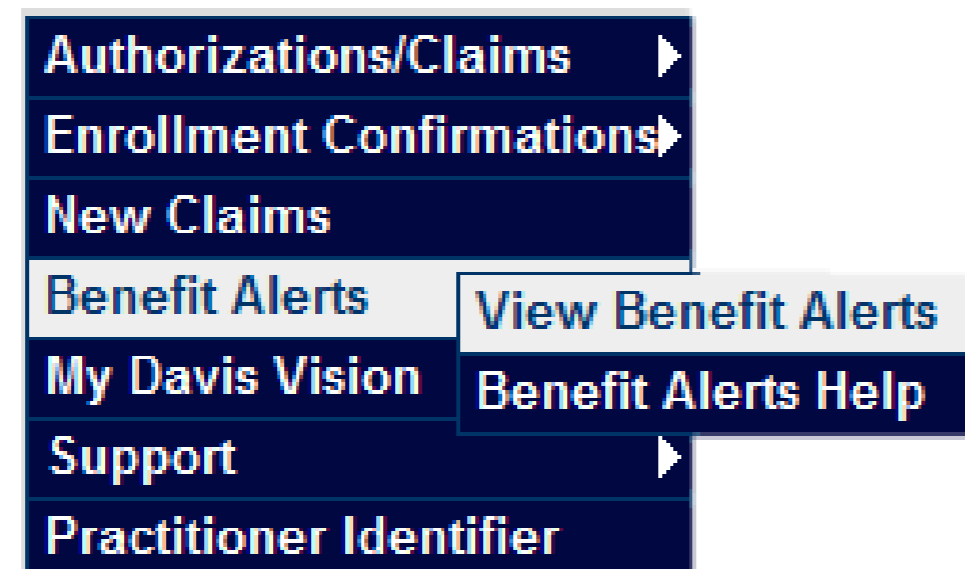


### Use Navigation Menu Shortcut

OR

### Use Search Criteria Field

## 2



**Benefit Alerts**

Filter By:  Effective Date from: May 26 2017 through Jul 26 2017

Classification:

Client Name:

## 3 Review the Benefit Alert

Client Name: \_\_\_\_\_

Effective Date: 7/1/2017

Classification: New Population

Payment Information: Exam Payment:  
Dispensing Amount (complete pair):  
Dr. Supplied Frame Reimbursement:  
Dr. Supplied Contact Lens Reimbursement:

Service Record Form: [View SRF](#)

Description: subgroup effective 7/1/17: Carmel Office Staff Association

# Payment Summary

The Payment Summary includes:

- Invoice Number
- Provider Payments

## BEST PRACTICE:



**Print payment summary  
for office records**

**Attention:**  
Once you exit this screen, you will no longer have access

Explanation of Payment (EOP)

- Checks are issued every Friday. An EOP will be included inside the envelope.



**Key Note: For a breakdown on coding refer to Procedure Codes located in the “Important Links” Menu**

[Would you like to fill in Provider Lab Survey?](#)

Thank you for submitting Your Order. Your order for MARY MEMBER has been received.  
The Invoice Number for the services you entered is listed below:

Invoice Number : 67095479

Please record the Invoice Number or print this page for future reference.

Provider Payment:
Examination Fee:
Examination Co-pay:
Material Dispensing Fee:
Material Co-pay/Option Charges:
Additional Dispensing Fee:
Non-plan Material Reimbursement:
Davis Vision Payment
* Total Reimbursement
* does not include overage collected on non-plan items

# Claims System, Procedure Codes and EOPs



Davis Vision Claims are paid through 2 different systems, thus generating 2 different versions of an EOP

## CompuVision (CV)

VOUCHER NO.	NAME	DOB	PROC	SRV DATE	GROSS	COPAY	SURFEE	NET	ID NUMBER
XXX###	XXX#####	Patient Name	Date of Birth 001	04072017	46.35	10.00		36.35	*****5832
XXX###	XXX#####	Patient Name	Date of Birth 001	04052017	46.35			46.35	*****1696
XXX###	XXX#####	Patient Name	Date of Birth N06YAZ	04052017	45.75	244.00	95.00	103.25-	*****1696
TOTAL NET AMOUNT FOR CURRENT PERIOD								20.55-	
BALANCE FORWARD								117.41-	
TOTAL VOUCHERS	3	TOTAL SERVICES	3	NET AMOUNT				137.96-	

AMOUNT NOT POSITIVE - NO CHECK ISSUED

CV is the original program where majority of the plans are housed. Under this system, Davis Vision procedure codes are utilized to identify a claim.

## CVX

### EXPLANATION OF PAYMENT

Check No: XXXX Check Date: 08/10/2017 Check Amount: \$82.11

Payable To: Provider Pay to Name

Payee Number: XXXXX

DAVIS VISION  
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175 East Houston Street  
San Antonio, TX 78205

#### IMPORTANT MESSAGE

For Directory purposes Providers are responsible for proactively notifying Davis Vision of all changes regarding their network status, office information, and professional information. The Provider Add, Change, and Termination Forms may be found on the Davis Vision Provider Portal - <https://www.davisvision.com/Provider/>

Date of Service	Procedure Code**	Submitted Charges	Allowed Amount	Benefit Allowance	Deductible Amount	Copayment Amount	Coinsurance Amount	Additional Patient Responsibility	Total Patient Responsibility	Total Reimbursement	Paid By Davis Vision	EOP Message
Services Rendered By: Provider Associate No: Provider ID Number												
Claim No: XXX#####	Patient Name: Name of Patient	Member ID: ID Number										
8/9/17	S0620	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$46.35	\$36.35	
8/9/17	V2020	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$22.88	\$22.88	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
Claim Total		\$0.00	\$0.00	\$0.00	\$0.00	\$30.00	\$0.00	\$0.00	\$30.00	\$112.11	\$82.11	

Total Patient Responsibility: \$30.00

Total Reimbursement: \$112.11

Check Amount: \$82.11

Total Number of Claims: 1

Balance Forward: \$0.00

Check Group Code: PX

Current Activity: \$82.11

Ending Balance: \$82.11

CVX is a more sophisticated program in which CPT codes are utilized to identify a claim.

# Check Group Codes



## Important Information

- All Davis Vision Plans are placed into one of 19 different check group codes.

DV	NN
EE	NO
EX	NP
FE	OC
GG	OO
IL	OX
IP	PP
IX	PX
MM	TX
	XX

DAVIS VISION PROV# XXXX JONES OPTICAL

DATE: 04/13/2017

VOUCHER NO.	NAME	DOB	PROC	SRV DATE	GROSS	COPAY	SURFEE	NET	ID NUMBER
XXX###	XXX#####	Patient Name	Date of Birth	001	04072017	46.35	10.00	36.35	*****5832
XXX###	XXX#####	Patient Name	Date of Birth	001	04052017	46.35		46.35	*****1696
XXX###	XXX#####	Patient Name	Date of Birth	N06YAZ	04052017	45.75	244.00	103.25-	*****1696

Services Rendered By: Provider Associate No: Provider ID Number

Claim No:	XXX#####	Patient Name:	Name of Patient	Member ID:	ID Number						
8/9/17	S0620	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$46.35	\$36.35
8/9/17	V2020	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$22.88	\$22.88
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)
<b>Claim Total</b>		\$0.00	\$0.00	\$0.00	\$0.00	\$30.00	\$0.00	\$0.00	\$30.00	\$112.11	\$82.11

**Total Patient Responsibility: \$30.00**      **Total Reimbursement: \$112.11**      **Check Amount: \$82.11**

**Total Number of Claims: 1**

**Check Group Code: PX**

**Balance Forward: \$0.00**  
**Current Activity: \$82.11**  
**Ending Balance: \$82.11**

- Each check group code will generate their own EOP and cannot be combined due to regulatory and Client issues. Thus, you may receive an invoice for one check group code, but have a check for another check group code.



1 Your Davis Vision Provider Information such as Office ID and Office Name

# CV EOP

2 Voucher Number: Also is commonly referred to as an Authorization Number

3 Member Information that is related to the Voucher/ Authorization Number

4 Procedure Codes

5 Gross: gross amount may include all or some of the following: Examination, Dispensing, and Non-plan Allowance Fees

12 Check Group code for this statement

8 Net = (Gross + Surfee) - Copay

1										
DAVIS VISION PROV# XXXX JONES OPTICAL										
2	3		4		5	DATE:	6	7	8	
VOUCHER NO.	NAME	DOB	PROC		SRV DATE	GROSS	COPIAY	SURFEE	NET	ID NUMBER
XXX###	XXX#####	Patient Name	001		04072017	46.35	10.00		36.35	*****5832
XXX###	XXX#####	Patient Name	001		04052017	46.35			46.35	*****1696
XXX###	XXX#####	Patient Name	N06YAZ		04052017	45.75	244.00	95.00	103.25-	*****1696
TOTAL NET AMOUNT FOR CURRENT PERIOD									20.55-	9
BALANCE FORWARD									117.41-	10
TOTAL VOUCHERS		3	TOTAL SERVICES		3	NET AMOUNT		137.96-		
AMOUNT NOT POSITIVE - NO CHECK ISSUED										

13 Total of all vouchers listed above

6 Copay: Amounts patients are responsible for paying at the time of service

7 Surfee: any additional dispense fees for frame and lens enhancements (identified as additional dispense on the SRF)

11 Total for the current period minus any Negative Balance from previous statements for this check group code.

10 Cumulative Negative Balance from previous statement for this check group code

9 Amount totaling all vouchers for this statement

# CVX EOP

## EXPLANATION OF PAYMENT

Check No: XXXX Check Date: 08/10/2017 Check Amount: \$82.11  
 Payable To: Provider Pay to Name  
 Payee Number: XXXXX

### IMPORTANT MESSAGE

For Directory purposes Providers are responsible for proactively notifying Davis Vision of all changes regarding their network status, office information, and professional information. The Provider Add, Change, and Termination Forms may be found on the Davis Vision Provider Portal - <https://www.davisvision.com/Provider/>

Date of Service	Procedure Code**	Submitted Charges	Allowed Amount	Benefit Allowance	Deductible Amount	Copayment Amount	Coinsurance Amount	Additional Patient Responsibility	Total Patient Responsibility	Total Reimbursement	Paid By Davis Vision	EOP Message
Services Rendered By: Provider Associate No: Provider ID Number												
Claim No: XXXXXXXX		Patient Name: Name of Patient		Member ID: ID Number								
8/9/17	S0620	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$46.35	\$36.35	
8/9/17	V2020	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$22.88	\$22.88	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
Claim Total		\$0.00	\$0.00	\$0.00	\$0.00	\$30.00	\$0.00	\$0.00	\$30.00	\$112.11	\$82.11	

Total Patient Responsibility: \$30.00

Total Reimbursement: \$112.11

Check Amount: \$82.11

Total Number of Claims: 1

Check Group Code: PX

Balance Forward:	\$0.00
Current Activity:	\$82.11
Ending Balance:	\$82.11

\*\*Procedure Code Description

S0620 - ROUTINE OPHTH EX W/REFRAC; NEW PT
V2020 - FRAMES PURCHASES
V2203 - BIFOCL PLANO +/-4.00D 0.12-2.00D EA
V2781 - PROGRESSIVE LENS PER LENS

2 Your Davis Vision Provider Information

1 Check Information

7 Member's allowance as identified in the SRF

5 Procedure Codes

8 Amount patients are responsible for paying when rendering services found under Section II of the SRF

6 The charges identified in your provider portal by your office

11 Reimbursements paid to the provider less the copay

4 Voucher/ Authorization Number

10 Provider's contractual reimbursement rate

3 Member Information

9 Total amount patients are responsible for paying when rendering services. Copays + "Patient Charge" identified under Section V of SRF

17 Total number of claims filed under this check group code for this statement

13 Total reimbursement less the copay

18 This is where you can find which check group code for this statement

12 The total contractual reimbursement rates for all patients identified in this statement

Amount owed to Davis Vision from pervious transactions for this check group code

19 Description of the claim filed in the provider portal

16 Check Amount minus the Balance Forward

15 Total Reimbursements minus Total Patient Responsibility

# EXAMPLES

User-Friendly Steps



# Step 1 (CV)



Pull the following reference documents:

- Copy of EOP
- Copy of the Service Record Form (SRF)
- Davis Vision Procedure/ EOP Codes list
- Benefit Alert
- Payment Summary

DAVIS VISION PROV# XXXX JONES OPTICAL

00  
DATE: 04/13/2017

VOUCHER NO.	NAME	DOB	PROC	SRV DATE	GROSS	COPAY	SURFEE	NET	ID NUMBER
XXX##	XXX#####	Patient Name	Date of Birth	001	04072017	46.35	10.00	36.35	*****5832
XXX##	XXX#####	Patient Name	Date of Birth	001	04052017	46.35		46.35	*****1696
XXX##	XXX#####	Patient Name	Date of Birth	N06YAZ	04052017	45.75	244.00	95.00	103.25- *****1696
TOTAL NET AMOUNT FOR CURRENT PERIOD								20.55-	
BALANCE FORWARD								117.41-	
TOTAL VOUCHERS		3		TOTAL SERVICES		3		NET AMOUNT 137.96-	
AMOUNT NOT POSITIVE - NO CHECK ISSUED									

### Davis Vision Procedure/ EOP Codes

	Description
	Examination Only
	Exam, Plan Single Vision Lenses, Davis Frame
	Exam, Plan Single Vision Lenses, Provider Frame
	Exam, Plan Single Vision Lenses, Patient Frame
	Exam, Plan Bifocal Lenses, Davis Frame
	Exam, Plan Bifocal Lenses, Provider Frame

**The Steelworkers Health & Welfare Fund**  
Vision Care Service Record  
(This form to be maintained by the provider's office)

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SECTION I - PROVIDER/PATIENT SECTION		SECTION II - COVERAGE SECTION							
Member Name: _____	Plan Level: Fashion	Copayments: Eye examination \$0	<table border="1"> <thead> <tr> <th>Frame</th> <th>Contact Lens Material</th> <th>Visually Required Contact Lens Material</th> </tr> </thead> <tbody> <tr> <td>\$60</td> <td>\$75</td> <td>Paid in full (prior approval required)</td> </tr> </tbody> </table>	Frame	Contact Lens Material	Visually Required Contact Lens Material	\$60	\$75	Paid in full (prior approval required)
Frame	Contact Lens Material	Visually Required Contact Lens Material							
\$60	\$75	Paid in full (prior approval required)							
Member ID No.: _____	Copayments: Frame and/or Spectacle lenses \$0	Contact Lenses: Evaluation/fitting \$0							
Patient Name: _____	Contact Lenses: Evaluation/fitting \$0	Collection Lenses: _____							
Relationship: Member __ Spouse __ Child __	Plan Description: An eye examination (including dilation), contact lens evaluation/fitting, spectacle lenses and a frame or contact lenses in lieu of eyeglasses. Visually required contact lenses may be provided with prior approval. Members over age 19 are eligible annually for spectacle lenses with prior authorization of a prescription change.								
Provider's Name: _____	SECTION IV - ALLOWANCE SECTION								
Provider's No.: _____	Frame	Contact Lens Material	Visually Required Contact Lens Material						
Authorization No.: USW _____									
Authorization Date: _____									
SECTION III - SERVICE SECTION									
A. Examination: Yes <input type="checkbox"/> No <input type="checkbox"/>	SECTION V - OPTIONS SECTION								
1a. Was examination comprehensive? Yes <input type="checkbox"/> No <input type="checkbox"/>	Patient charges for selected options.								
1b. Was dilation performed? Yes <input type="checkbox"/> No <input type="checkbox"/>	Additional dispense will be paid by Davis Vision.								
1c. Was this a new patient? Yes <input type="checkbox"/> No <input type="checkbox"/>	Options	Patient Charge	Additional Dispense						
1d. Primary Diagnosis code: _____	Degressive Frame*	\$20	\$30						
Secondary Diagnosis code (if any): _____	Premium Frame*	\$40	\$30						
B. Spectacle lenses provided: (check all that apply)	Ultrasolite Coating	\$15	\$ 6						
1. Plan <input type="checkbox"/> Patient's <input type="checkbox"/>	Scratch Resistant Coating	\$20	\$30						
2. Single Vision <input type="checkbox"/> Bifocal <input type="checkbox"/> Trifocal <input type="checkbox"/>	Tinted Lenses	\$15	N/A						
C. Contact Lenses	Photochromic Lenses	\$20	\$30						
Collection Lenses:	Bifocals Segments	\$20	\$30						
Evaluation/fitting: _____	Intermediate Vision Lenses	\$30	\$30						
Standard, hard, daily wear lenses _____	Standard Progressive Addition Multi-focals	\$65	\$30						
Provider Supplied: Evaluation/fitting: Standard <input type="checkbox"/> Specialty <input type="checkbox"/>	Premium Progressive Addition Multi-focals	\$105	\$30						
Elective _____	Ultra Progressive Addition Multi-focals	\$140	\$60						
Visually Required (prior approval required) <input type="checkbox"/>	Polyfluorocarbon Lens**	\$35	\$20						
D. Frame Provided:	Standard ARJ (anti-reflective coating)	\$40	\$ 7						
Plan <input type="checkbox"/> Patient's <input type="checkbox"/> Provider's <input type="checkbox"/>	Premium ARJ (anti-reflective coating)	\$55	\$ 7						
Ultraviolet	Ultra ARJ (anti-reflective coating)	\$69	\$15						
Photochromic	Polarized Lenses	\$75	\$25						
Bifocals	High Index Lenses	\$60	\$25						
Trifocals	Plastic Photochromic Lenses	\$70	\$25						
Intermediate Vision Lenses	*For included of Fashion level frames, a \$10 additional dispense will apply.								
Standard Progressive Addition Multi-focals	** No copayment/Additional dispense for dependent children, monocular patients and patients with Rx +/-6.00 or greater.								
Premium Progressive Addition Multi-focals	<b>INSTRUCTIONS:</b>								
Ultra Progressive Addition Multi-focals	1. Participating provider must complete Sections I, III, V, and VII.								
Polyfluorocarbon Lens**	2. Member or legal guardian should complete and sign Section VI.								
Standard ARJ (anti-reflective coating)	3. All services rendered should be recorded on a single form.								
Premium ARJ (anti-reflective coating)	4. Authorization is valid for 31 days. If no print, call 1-800-773-2647 prior to rendering services.								
Ultra ARJ (anti-reflective coating)	5. Completed forms must be maintained for a period of not less than seven (7) years.								
Ultraviolet Coating	6. Tennessee state law stipulates that it is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.								
Tinted Lenses	You have specific ERISA appeals rights regarding your vision care benefits. These rights may be obtained in detail by contacting Davis Vision at the following numbers per population:								
Photochromic Lenses	Steelworkers Health & Welfare Fund 1-800-299-1910								
Bifocals Segments	Aachenville, USA 1-866-267-3289								
Intermediate Vision Lenses	West VAMC Polymers 1-800-878-7045								
Standard Progressive Addition Multi-focals	RG Stud, L.L.C. 1-866-267-3289								
Premium Progressive Addition Multi-focals	or website: Quality Assurance Department								
Ultra Progressive Addition Multi-focals	E.O. Box 1525								
	LaBian, NY 12110								
	Appeals must be made within 180 days of the date of service.								

Exam, Plan Single Vision Lenses, Patient Frame
Exam, Plan Bifocal Lenses, Davis Frame
Exam, Plan Bifocal Lenses, Provider Frame
t Frame
er Frame
t Frame
i Lenses, Davis Frame
es, Davis Frame
on Lenses, Davis Frame
le Vision Lenses, Davis Frame
cal Vision Lenses, Davis Frame
i Lenses, Providers Frame
es, Providers Frame
ies, Providers Frame
le Vision Lenses, Providers Frame
cal Lenses, Providers Frame
ses (no definition of the type)
ecessary Contacts
Lenses
t Lenses
t Lenses
rmeable Contact Lenses
act Lenses
able Contact Lenses
ses Safety Complete

# Step 2 (CV)



## Identify Details of the Claim

- Identify the Procedure Code Column on the EOP
- Use the Davis Vision Procedure/ EOP Codes list to identify the subset of the claim
- List out each code individually with their descriptions

VOUCHER NO.		NAME	DOB	PROC	SRV DATE	GROSS	DATE: 04/13/2017	COPAY	SURFEE	NET	ID NUMBER
XXX##	XXX#####	Patient Name	Date of Birth	001	04072017	46.35		10.00		36.35	*****5832
XXX##	XXX#####	Patient Name	Date of Birth	001	04052017	46.35				46.35	*****1696
XXX##	XXX#####	Patient Name	Date of Birth	N06YAZ	04052017	45.75		244.00	95.00	103.25-	*****1696
TOTAL NET AMOUNT FOR CURRENT PERIOD										20.55-	
BALANCE FORWARD										117.41-	
TOTAL VOUCHERS		3	TOTAL SERVICES		3	NET AMOUNT				137.96-	
AMOUNT NOT POSITIVE - NO CHECK ISSUED											

Procedure Code	Description
N06	Bifocal and Provider Supplied Frame
N06	Bifocal and Provider Supplied Frame
Y	Ultra Progressive
A	Polycarbonate Lens
Z	Ultra Anti Reflective Coating
<b>TOTAL</b>	

# Step 3 (CV)



## Identify Reimbursements

- List the reimbursements in their designated columns
- Using the Service Record Form, highlight all options chosen by member
- Using the Service Record Form, identify the Copay (stated as Patient Charge) and Surfee (stated as Additional Dispense) amounts

Description	Surfee (Identified as "Additional Dispense" on SRF)	Copay (Identified as "Patient Charge" on SRF)
Bifocal and Provider Supplied Frame		
Bifocal and Provider Supplied Frame		
Ultra Progressive	\$ 60.00	\$ 140.00
Polycarbonate Lens	\$ 20.00	\$ 35.00
Ultra Anti Reflective Coating	\$ 15.00	\$ 69.00
	<b>\$ 95.00</b>	<b>\$ 244.00</b>

**The Steelworkers Health & Welfare Fund**  
Vision Care Service Record  
(This form to be maintained by the provider's office)

**DAVIS VISION**  
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SECTION I - PROVIDER/PATIENT SECTION		SECTION II - COVERAGE SECTION	
Member Name: _____	Plan Level: Fashion	Copayments: Eye examination \$0	Frame and/or Spectacle lenses \$0
Member ID No.: _____		Contact Lenses: Evaluation/fitting \$0	Collection Lenses \$0
Patient Name: _____		Plan Description: An eye examination (including dilation), contact lens evaluation/fitting, spectacle lenses and a frame or contact lenses in lieu of eyeglasses. Visually required contact lenses may be provided with prior approval. Members over age 19 are eligible annually for spectacle lenses with prior authorization of a prescription change.	
Relationship: Member ___ Spouse ___ Child ___			
Provider's Name: _____			
Provider's No.: _____			
Authorization No.: USW _____			
Authorization Date: _____			
SECTION III - SERVICE SECTION		SECTION IV - ALLOWANCE SECTION	
<b>A. Examination:</b> Yes <input type="checkbox"/> No <input type="checkbox"/>	1a. Was examination comprehensive? Yes <input type="checkbox"/> No <input type="checkbox"/>	Frame \$60	Contact Lens Material \$75
1b. Was dilation performed? Yes <input type="checkbox"/> No <input type="checkbox"/>	1c. Was this a new patient? Yes <input type="checkbox"/> No <input type="checkbox"/>		Visually Required Contact Lens Material Paid in full (prior approval required)
1d. Primary Diagnosis code: _____	Secondary Diagnosis code (if any): _____		
<b>B. Spectacle lenses provided: (check all that apply)</b>	1. Plan <input type="checkbox"/> Patient's <input type="checkbox"/>		
2. Single Vision <input type="checkbox"/> Bifocal <input type="checkbox"/> Trifocal <input type="checkbox"/>			
<b>C. Contact Lenses:</b>	<b>Collection Lenses:</b> Evaluation/fitting <input type="checkbox"/>		
Standard, hard, daily-wear lenses <input type="checkbox"/>	Provider Supplied: Evaluation/Fitting: Standard <input type="checkbox"/> Specialty <input type="checkbox"/>		
Elective <input type="checkbox"/>	Visually Required (prior approval required) <input type="checkbox"/>		
<b>D. Frame Provided:</b>	Plan <input type="checkbox"/> Patient's <input type="checkbox"/> Provider's <input type="checkbox"/>		
SECTION VI - SIGNATURE SECTION			
A. I certify that all of the services and materials indicated above as received are indicated accurately, and authorize the release of any medical or other information necessary to process this claim. Additionally, I certify that I have been informed of all additional items and costs as outlined in Sections IV and V, and I bear the full responsibility for payment of any charge associated with any of the items selected. I understand that Progressive Addition Lenses will be furnished upon my request and if I am unable to adapt to these lenses, standard bifocal lenses will be provided with no additional cost, however, the copayment for the Progressive Addition Lenses will not be refunded. <b>TN RESIDENTS:</b> Please see instruction 6 at right.			
Patient Signature _____ Date of Service _____			
B. I certify that all services were provided by me or by authorized personnel, in compliance with the standards of the Davis Vision Program. <b>TN PROVIDERS:</b> Please see instruction 6 at right.			
Authorized Signature _____			

Option	<input checked="" type="checkbox"/>	Patient Charge	Additional Dispense
Designer Frame*	<input type="checkbox"/>	\$20	\$10
Premier Frame*	<input type="checkbox"/>	\$40	\$10
Ultraviolet Coating	<input type="checkbox"/>	\$15	\$6
Scratch-Resistant Coating	<input type="checkbox"/>	\$20	\$10
Tinted Lenses	<input type="checkbox"/>	\$15	N/A
Photochromic Lenses	<input type="checkbox"/>	\$20	\$10
Blended Segments	<input type="checkbox"/>	\$20	\$10
Intermediate Vision Lenses	<input type="checkbox"/>	\$30	\$10
Standard Progressive Addition Multifocals	<input type="checkbox"/>	\$65	\$30
Premium Progressive Addition Multifocals	<input type="checkbox"/>	\$105	\$30
Ultra Progressive Addition Multifocals	<input type="checkbox"/>	\$140	\$60
Polycarbonate Lenses**	<input type="checkbox"/>	\$35	\$20
Standard ARC (anti-reflective coating)	<input type="checkbox"/>	\$40	\$7
Premium ARC (anti-reflective coating)	<input type="checkbox"/>	\$55	\$7
Ultra ARC (anti-reflective coating)	<input type="checkbox"/>	\$69	\$15
Polarized Lenses	<input type="checkbox"/>	\$75	\$25
High Index Lenses	<input type="checkbox"/>	\$60	\$25
Plastic Photosensitive Lenses	<input type="checkbox"/>	\$70	\$25

\*For included Fashion level frames, a \$10 additional dispense will apply.  
\*\* No copayment/additional dispense for dependent children, monocular patients and patients with Rx +/-6.00 or greater.

**INSTRUCTIONS:**

- Participating provider must complete Sections I, III, V, and VI.B.
- Member or legal guardian should complete and sign Section VIA.
- All services rendered should be recorded on a single form.
- Authorization is valid for 21 days. If expired, call 1-800-773-2847 prior to rendering services.
- Completed forms must be maintained for a period of not less than seven (7) years.

# Step 4 (CV)



## Calculate Reimbursements

- Benefit Alerts and Payment Summary
- Enter Gross Reimbursements

Use the following formula to calculate Net Reimbursement:

$$\text{Net} = (\text{Gross} + \text{Surfee}) - \text{Copay}$$

To calculate profit (contractual reimbursement) use the following calculator:

$$\text{Profit} = \text{Gross} + \text{Surfee}$$

Description	Gross	Surfee (Identified as "Additional Dispense" on SRF)	Copay	Net	Profit
Bifocal and Provider Supplied Frame	\$ 12.50			\$ 12.50	\$ 12.50
Bifocal and Provider Supplied Frame	\$ 33.25			\$ 33.25	\$ 33.25
Ultra Progressive		\$ 60.00	\$ 140.00	\$ (80.00)	\$ 60.00
Polycarbonate Lens		\$ 20.00	\$ 35.00	\$ (15.00)	\$ 20.00
Ultra Anti Reflective Coating		\$ 15.00	\$ 69.00	\$ (54.00)	\$ 15.00
	<b>\$ 45.75</b>	<b>\$ 95.00</b>	<b>\$ 244.00</b>	<b>\$ (103.25)</b>	<b>\$ 140.75</b>

# Step 1 (CVX)



**Pull the following reference documents:**

- Copy of EOP
- Copy of the Service Record Form (SRF)
- Davis Vision Procedure/ EOP Codes list
- Benefit Alert
- Payment Summary

**EXPLANATION OF PAYMENT**  
 Check No: XXXX Check Date: 08/10/2017 Check Amount: \$140.00  
 Payable To: Provider Pay To Name  
 Payee Number: XXXX

**DAVIS VISION**  
EYECARE REFRAMED<sup>SM</sup>  
175 East Houston Street  
San Antonio, TX 78205

**IMPORTANT MESSAGE**

For Directory purposes Providers are responsible for proactively notifying Davis Vision of all changes regarding their network status, office information, and professional information. The Provider Add, Change, and Termination Forms may be found on the Davis Vision Provider Portal - <https://www.davisvision.com/Provider/>

Date of Service	Procedure Code**	Submitted Charges	Allowed Amount	Benefit Allowance	Deductible Amount	Copayment Amount	Coinsurance Amount	Additional Patient Responsibility	Total Patient Responsibility	Total Reimbursement	Paid By Davis Vision	EOP Message
Services Rendered By: Provider Associate No: Provider ID Number												
Claim No: xxxxxxxxxx		Patient Name: Patient Name		Member ID: xxxxxxxxxx								
8/3/17	50621	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$45.00	\$35.00	
8/3/17	50592	N/A	N/A	\$0.00	\$0.00	\$25.00	\$0.00	\$0.00	\$25.00	\$60.00	\$35.00	
<b>Claim Total</b>		<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$35.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$35.00</b>	<b>\$105.00</b>	<b>\$70.00</b>	
Claim No: xxxxxxxxxx Patient Name: Patient Name Member ID: xxxxxxxxxx												
8/9/17	50620	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$45.00	\$35.00	
8/9/17	50592	N/A	N/A	\$0.00	\$0.00	\$25.00	\$0.00	\$0.00	\$25.00	\$60.00	\$35.00	
<b>Claim Total</b>		<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$35.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$35.00</b>	<b>\$105.00</b>	<b>\$70.00</b>	

Total Patient Responsibility: \$70.00  
 Total Number of Claims: 2  
 Check Group Code: PX

**\*\*Procedure Code Description**  
 50592 - COMP CONTACT LENS EVALUATION  
 50620 - ROUTINE OPHTH EX W/REFRAC; NEW PT  
 50621 - ROUTINE OPHTH EX W/REFRAC; EST PT

**DMV**  
175 EAST HOUSTON STREET  
SAN ANTONIO, TX 78205  
Administered by Davis Vision

Pay **ONE HUNDRED FORTY AND NO/100**  
 Pay to the order of:

Provider Name  
 Provider Address  
 Provider City, State Zip Code

**Davis Vision Direct**  
Vision Care Service Record  
(This form to be maintained by the provider's office)

**DAVIS VISION**  
EYECARE REFRAMED<sup>SM</sup>

SECTION I - PROVIDER/PATIENT SECTION		SECTION II - COVERAGE SECTION	
Plan Level: Designer		Copayments: Eye examination \$10	
Employee ___ Spouse ___ Child ___		Frame \$0	
		Spectacle lenses \$25	
		Contact Lenses Evaluation/fitting \$25	
		Premium Collection lenses - Plan 2 \$0	
Plan Description: An eye examination (including dilation), contact lens evaluation/fitting, contact lenses, or contact lenses in lieu of eyeglasses. Contact lenses may be provided with prior approval.			
SECTION IV - ALLOWANCE SECTION			
Exam & fitting	Specialty	Contact Lens Material	Visually Required Contact Lens Material
Full	Up to \$60	\$130	Paid in Full
15% discount on average	plus 15% discount on average	plus 15% discount on average	(prior approval required)
SECTION V - OPTIONS SECTION			
Patient charges for selected options. Total dispense will be paid by Davis Vision.			
	<input checked="" type="checkbox"/>	Patient Charge	Additional Dispense
Exam	<input type="checkbox"/>	\$25	\$10
Exam	<input type="checkbox"/>	\$12	\$ 6
Exam	<input type="checkbox"/>	Included	N/A
Exam Plan	<input type="checkbox"/>	\$20	\$10
Exam Plan	<input type="checkbox"/>	\$40	\$10
Exam	<input type="checkbox"/>	\$20	\$10
Exam	<input type="checkbox"/>	\$20	\$10
Exam	<input type="checkbox"/>	\$30	\$10
Exam	<input type="checkbox"/>	\$50	\$30
Exam	<input type="checkbox"/>	\$90	\$30
Exam	<input type="checkbox"/>	\$140	\$60
Exam	<input type="checkbox"/>	\$30	\$20
Exam	<input type="checkbox"/>	\$35	\$ 7
Exam	<input type="checkbox"/>	\$48	\$ 7
Exam	<input type="checkbox"/>	\$60	\$15
Exam	<input type="checkbox"/>	\$75	\$25
Exam	<input type="checkbox"/>	\$55	\$25
Exam	<input type="checkbox"/>	\$65	\$25

Prices may vary based on manufacturer's packaging, and Designer level frames. A \$10 additional dispense will apply to dependent children, monocular patients and prostheses.

At complete Sections III, V, and VII, as should complete and sign Section VIA, and be recorded on a single form. 21 days. If expired, call 1-800-773-2847 prior to rendering services. Retained for a period of not less than seven (7) years. Notifies that it is a crime to knowingly provide false, incomplete or to an insurance company for the purpose of defrauding the include imprisonment, fines and denial of insurance benefits.

0803276 1/5/17

Davis Vision Procedure/ EOP Codes	
Code	Description
001	Examination Only
002	Exam, Plan Single Vision Lenses, Davis Frame
003	Exam, Plan Single Vision Lenses, Provider Frame
004	Exam, Plan Single Vision Lenses, Patient Frame
005	Exam, Plan Bifocal Lenses, Davis Frame
006	Exam, Plan Bifocal Lenses, Provider Frame
007	Exam, Plan Bifocal Lenses, Patient Frame
008	Exam, Trifocal Lenses, Davis Frame
009	Exam, Trifocal Lenses, Provider Frame
010	Exam, Trifocal Lenses, Patient Frame
011	Exam, Providers Single Vision Lenses, Davis Frame
012	Exam, Providers Bifocal Lenses, Davis Frame
013	Exam, Providers Trifocal Vision Lenses, Davis Frame
014	Exam, Providers Aphakic Single Vision Lenses, Davis Frame
015	Exam, Providers Aphakic Bifocal Vision Lenses, Davis Frame
016	Exam, Providers Single Vision Lenses, Providers Frame
017	Exam, Providers Bifocal Lenses, Providers Frame
018	Exam, Providers Trifocal Lenses, Providers Frame
019	Exam, Providers Aphakic Single Vision Lenses, Providers Frame
020	Exam, Providers Aphakic Bifocal Lenses, Providers Frame
021	Exam, Providers Contact Lenses (no definition of the type)
022	Exam, Providers Medically Necessary Contacts
023	Exam, Davis Contact Lenses
024	Exam, Davis Frame
025	Exam, Providers Soft Contact Lenses
026	Exam, Providers Hard Contact Lenses
027	Exam, Providers Toric Contact Lenses
028	Exam, Providers Rigid Gas Permeable Contact Lenses
029	Exam, Providers Frame
030	Exam, Davis Disposable Contact Lenses
031	Exam, Davis Premium Disposable Contact Lenses
032	Exam, Davis Single Vision Lenses Safety Complete



# Step 2 (CVX)

## Identify Details of the Claim and Verify Reimbursements

- Identify the Procedure Code Column on the EOP
- Use the Davis Vision Procedure/ EOP Codes list to identify the different parts of the claim. With CVX, the Claim is already broken down to a specific level
- Using the Service Record Form, highlight all options chosen by member and verify the Additional Patient Responsibility (stated as Patient Charge under Section V), Copays ( identified under Section II) and Total Reimbursement (stated as Additional Dispense under Section V) amounts

Date of Service	Procedure Code**	Submitted Charges	Allowed Amount	Benefit Allowance	Deductible Amount	Copayment Amount	Coinsurance Amount	Additional Patient Responsibility	Total Patient Responsibility	Total Reimbursement	Paid By Davis Vision	EOP Message
Services Rendered By: Provider Associate No: Provider ID Number												
Claim No:	XXX#####	Patient Name:	Name of Patient	Member ID:	ID Number							
8/9/17	S0620	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$46.35	\$36.35	
8/9/17	V2020	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$22.88	\$22.88	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
<b>Claim Total</b>		<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$30.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$30.00</b>	<b>\$112.11</b>	<b>\$82.11</b>	
<b>Total Patient Responsibility: \$30.00</b>						<b>Total Reimbursement: \$112.11</b>			<b>Check Amount: \$82.11</b>			
<b>Total Number of Claims: 1</b>									<b>Balance Forward:</b>		<b>\$0.00</b>	
<b>Check Group Code: PX</b>									<b>Current Activity:</b>		<b>\$82.11</b>	
									<b>Ending Balance:</b>		<b>\$82.11</b>	

**The Guardian Life Insurance Company of America**  
Vision Care Service Record  
(This form to be maintained by the provider's office)

**DAVIS VISION**  
EYECARE REFRAMED<sup>SM</sup>

SECTION I - PROVIDER/PATIENT SECTION				SECTION II - COVERAGE SECTION			
Member Name: _____				Plan Level: Premier			
Member ID No.: _____				Copayments: Eye examination \$10			
Patient Name: _____				Frame \$0			
Relationship: Member ___ Spouse ___ Child ___				Spectacle lenses \$20			
Provider's Name: _____				Contact Lenses:			
Provider's No.: _____				Evaluation/fitting \$0			
Authorization No.: XON _____				Premium Collection lenses - Plan I \$0			
Authorization Date: _____				Plan Description:			
				An eye examination (including dilation), contact lens evaluation/fitting, spectacle lenses and frame, or contact lenses in lieu of eyeglasses. Medically necessary contact lenses may be provided with prior approval.			
SECTION III - SERVICE SECTION				SECTION IV - ALLOWANCE SECTION			
A. Examination: Yes <input type="checkbox"/> No <input type="checkbox"/>				Frame			
Ia. Was examination comprehensive? Yes <input type="checkbox"/> No <input type="checkbox"/>				Contact Lens Material			
Ib. Was dilation performed? Yes <input type="checkbox"/> No <input type="checkbox"/>				Modically Necessary Contact Lens Material			
Ic. Was this a new patient? Yes <input type="checkbox"/> No <input type="checkbox"/>				Standard \$150 plus 20% discount on average			
Id. Primary Diagnosis code: _____				Specialty \$60 plus 15% discount on average			
Secondary Diagnosis code (if any): _____				Premium \$150 plus 15% discount on average			
B. Spectacle lenses provided: (check all that apply)				SECTION V - OPTIONS SECTION			
1. Plan <input type="checkbox"/> Patient's <input type="checkbox"/>				Patient charges for selected options. Additional dispense will be paid by Davis Vision.			
2. Single Vision <input type="checkbox"/> Bifocal <input type="checkbox"/> Trifocal <input type="checkbox"/>				Option <input checked="" type="checkbox"/> Patient Charge Additional Dispense			
C. Contact Lenses:				Ultraviolet Coating <input type="checkbox"/> Included \$ 6			
Premium Collection Lenses - Plan I:				Scratch-Resistant Coating <input type="checkbox"/> Included N/A			
Evaluation/Fitting <input type="checkbox"/>				Scratch Protection Plan Single Vision <input type="checkbox"/> \$20 \$10			
4 multi-packs* plan supplied Daily Disposable lenses or: <input type="checkbox"/>				Scratch Protection Plan Multifocal <input type="checkbox"/> \$40 \$10			
4 multi-packs* plan supplied Disposable lenses or: <input type="checkbox"/>				Intermediate Vision Lenses <input type="checkbox"/> \$30 \$10			
4 multi-packs* plan supplied Disposable Specialty lenses or: <input type="checkbox"/>				Standard Progressive Addition Multifocals <input type="checkbox"/> Included \$30			
2 multi-packs* plan supplied Planned Replacement lenses <input type="checkbox"/>				Premium Progressive Addition Multifocals <input type="checkbox"/> Included \$30			
Provider Supplied: Evaluation/Fitting: Standard <input type="checkbox"/> Specialty <input type="checkbox"/>				Ultra Progressive Addition Multifocals <input type="checkbox"/> \$50 \$60			
Elective <input type="checkbox"/>				Polycarbonate Lenses** <input type="checkbox"/> \$30 \$20			
Medically Necessary (prior approval required) <input type="checkbox"/>				Standard ARC (anti-reflective coating) <input type="checkbox"/> \$35 \$ 7			
D. Frame Provided:				Premium ARC (anti-reflective coating) <input type="checkbox"/> \$48 \$ 7			
Plan <input type="checkbox"/> Patient's <input type="checkbox"/> Provider's <input type="checkbox"/>				Ultra ARC (anti-reflective coating) <input type="checkbox"/> \$60 \$15			
SECTION VI - SIGNATURE SECTION				Polarized Lenses <input type="checkbox"/> \$75 \$25			
A. I certify that all of the services and materials indicated above as received are indicated accurately, and authorize the release of any medical or other information necessary to process this claim. Additionally, I certify that I have been informed of all additional terms and costs as outlined in Sections IV and V, and I bear the full responsibility for payment of any charge associated with any of the items selected. I understand that Progressive Addition Lenses will be furnished upon my request and if I am unable to adjust to these lenses, standard bifocal lenses will be provided with no additional cost, however, the copayment for the Progressive Addition Lenses will not be refunded. TN RESIDENTS: Please see instruction 6 at right.				High Index Lenses <input type="checkbox"/> \$55 \$25			
Patient Signature _____				Plastic Photosensitive Lenses <input type="checkbox"/> \$65 \$25			
Date of Service _____				* Number of contact lens boxes may vary based on manufacturer's packaging. ** No copayment/additional dispense for dependent children, monocular patients and patients with Rx +\$4.00 or greater.			
B. I certify that all services were provided by me or by authorized personnel, in compliance with the standards of the Davis Vision Program, TN PROVIDERS: Please see instruction 6 at right.				INSTRUCTIONS:			
Authorized Signature _____				1. Participating provider must complete Sections I, III, V, and VIB.			
Invoice No. _____				2. Member or legal guardian should complete and sign Section VIA.			
				3. All services rendered should be recorded on a single form.			
				4. Authorization is valid for 21 days. If expired, call 1-800-773-2847 prior to rendering services.			
				5. Completed forms must be maintained for a period of not less than seven (7) years.			
				6. Tennessee state law stipulates that it is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.			

2002306 4/29/15

You have specific ERISA appeals rights regarding your vision care benefits. These rights may be obtained in detail by contacting Davis Vision at 1-800-999-5431 or writing to:  
Quality Assurance Department  
P. O. Box 1525  
Latham, NY 12110  
Appeals must be made within 180 days of the date of service.

# Step 3 (CVX)



## Calculate Reimbursements

Use the following formula to calculate Davis Vision Reimbursement:

$$\text{Paid by Davis Vision} = \text{Total Reimbursement} - \text{Patient Responsibility}$$

Check Amount = All the totals of the Paid by Davis Vision column

$$\text{Total Reimbursement} = \text{Profit}$$

Date of Service	Procedure Code**	Submitted Charges	Allowed Amount	Benefit Allowance	Deductible Amount	Copayment Amount	Coinsurance Amount	Additional Patient Responsibility	Total Patient Responsibility	Total Reimbursement	Paid By Davis Vision	EOP Message
Services Rendered By: Provider Associate No: Provider ID Number												
Claim No: XXX#####		Patient Name: Name of Patient		Member ID: ID Number								
8/9/17	S0620	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$46.35	\$36.35	
8/9/17	V2020	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$22.88	\$22.88	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2781	N/A	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00	\$15.00	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
8/9/17	V2203	N/A	N/A	\$0.00	\$0.00	\$10.00	\$0.00	\$0.00	\$10.00	\$6.44	(\$3.56)	
<b>Claim Total</b>		<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$30.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$30.00</b>	<b>\$112.11</b>	<b>\$82.11</b>	
<b>Total Patient Responsibility: \$30.00</b>						<b>Total Reimbursement: \$112.11</b>				<b>Check Amount: \$82.11</b>		
<b>Total Number of Claims: 1</b>									<b>Balance Forward:</b>		<b>\$0.00</b>	
<b>Check Group Code: PX</b>									<b>Current Activity:</b>		<b>\$82.11</b>	
									<b>Ending Balance:</b>		<b>\$82.11</b>	

# Step 4 (CVX)



## Calculate Reimbursements

- Benefit Alerts and/ Payment Summary
- Use the Davis Vision Procedure/ EOP Codes list or the last page of the EOP to identify the different parts of the claim
- Lens options are broken down in 2 parts; one line for each lens

Use the following formula to calculate the Paid by Davis Vision column:

**Paid by Davis =  
Total Reimbursement – Total  
Patient Responsibility**

To calculate profit (contractual reimbursement) use the following calculator:

**Profit =  
Total Reimbursement**

Procedure Code	Description	Total Reimbursement	Patient Responsibility (Copays + Additional Patient Responsibility)	Paid by Davis Vision
S0620	Exam	\$ 46.35	\$ 10.00	\$ 36.35
V2020	Davis Vision Collection Frame	\$ 22.88	\$ -	\$ 22.88
V2203	Bifocal	\$ 6.44	\$ 10.00	\$ (3.56)
V2203	Bifocal	\$ 6.44	\$ 10.00	\$ (3.56)
V2781	Premium Progressive	\$ 15.00	\$ -	\$ 15.00
V2781	Premium Progressive	\$ 15.00	\$ -	\$ 15.00
<b>TOTAL</b>		<b>\$ 112.11</b>	<b>\$ 30.00</b>	<b>\$ 82.11</b>

# CONTACT NUMBERS



## Provider Services

1-800-584-3140

Monday – Friday: 8AM – 6PM EST



## Utilization Review

1-800-584-2329

Monday – Friday: 8AM – 6PM EST



## Excel Advantage

1-800-933-9375

Go to [www.davisvision.com](http://www.davisvision.com)



## Quality Assurance

1-888-343-3470

Go to [www.davisvision.com](http://www.davisvision.com)



## Order Entry

1-800-888-4321

Go to [www.davisvision.com](http://www.davisvision.com)



## Website Assistance

1-800-943-5738



# APPENDIX

# PROVIDER PROCEDURE CODES

Effective November 1, 2017



Code	Description
001	Examination Only
002	Exam, Plan Single Vision Lenses, Davis Frame
003	Exam, Plan Single Vision Lenses, Provider Frame
004	Exam, Plan Single Vision Lenses, Patient Frame
005	Exam, Plan Bifocal Lenses, Davis Frame
006	Exam, Plan Bifocal Lenses, Provider Frame
007	Exam, Plan Bifocal Lenses, Patient Frame
008	Exam, Trifocal Lenses, Davis Frame
009	Exam, Trifocal Lenses, Provider Frame
010	Exam, Trifocal Lenses, Patient Frame
011	Exam, Providers Single Vision Lenses, Davis Frame
012	Exam, Providers Bifocal Lenses, Davis Frame
013	Exam, Providers Trifocal Vision Lenses, Davis Frame
014	Exam, Providers Aphakic Single Vision Lenses, Davis Frame
015	Exam, Providers Aphakic Bifocal Vision Lenses, Davis Frame
016	Exam, Providers Single Vision Lenses, Providers Frame
017	Exam, Providers Bifocal Lenses, Providers Frame
018	Exam, Providers Trifocal Lenses, Providers Frame
019	Exam, Providers Aphakic Single Vision Lenses, Providers Frame
020	Exam, Providers Aphakic Bifocal Lenses, Providers Frame
021	Exam, Providers Contact Lenses (no definition of the type)
022	Exam, Providers Medically Necessary Contacts
023	Exam, Davis Contact Lenses
024	Exam, Davis Frame
025	Exam, Providers Soft Contact Lenses
026	Exam, Providers Hard Contact Lenses
027	Exam, Providers Toric Contact Lenses

Code	Description
028	Exam, Providers Rigid Gas Permeable Contact Lenses
029	Exam, Providers Frame
030	Exam, Davis Disposable Contact Lenses
031	Exam, Davis Premium Disposable Contact Lenses
032	Exam, Davis Single Vision Lenses Safety Complete
034	Exam, Davis Single Vision Lenses Safety Lenses
035	Exam, Davis Bifocal Lenses Safety Complete
037	Exam, Davis Bifocal Lenses Safety Lenses
038	Exam, Davis Trifocal Lenses Safety Complete
039	Exam, Davis Trifocal Lenses Safety Lenses
046	Exam, Providers Bifocal Contact Lenses
N02	Davis Single Vision Lenses, Davis Frame
N03	Davis Single Vision Lenses, Providers Frame
N04	Davis Single Vision Lenses, Patients Frame
N05	Davis Bifocal Lenses, Davis Frame
N06	Davis Bifocal Lenses, Providers Frame
N07	Davis Bifocal Lenses, Patients Frame
N08	Davis Trifocal Lenses, Davis Frame
N09	Davis Trifocal Lenses, Providers Frame
N10	Davis Trifocal Lenses, Patients Frame
N11	Provider Single Vision Lenses, Davis Frame
N12	Provider Bifocal Vision Lenses, Davis Frame
N13	Provider Trifocal Vision Lenses, Davis Frame
N14	Provider Aphakic Single Vision Lenses, Davis Frame
N15	Provider Aphakic Bifocal Vision Lenses, Davis Frame
N16	Provider Single Vision Lenses, Providers Frame
N17	Provider Bifocal Vision Lenses, Providers Frame
N18	Provider Trifocal Vision Lenses, Providers Frame
N19	Providers Aphakic Single Vision Lenses, Providers Frame
N20	Providers Aphakic Bifocal Lenses, Providers Frame
N21	Providers Contact Lenses
N22	Providers Medically Necessary Contact Lenses
N23	Davis Contact Lenses
N24	Davis Frame, Patient Lenses
N25	Providers Soft Contact Lenses

Code	Description
N26	Providers Hard Contact Lenses
N27	Providers Toric Contact Lenses
N28	Providers Rigid Gas Permeable Contact Lenses
N29	Providers Frame
MN11	Providers Single Vision Lenses, Patients Frame
MN12	Providers Bifocal Vision Lenses, Patients Frame
MN13	Providers Trifocal Vision Lenses, Patients Frame
MN14	Providers Aphakic Single Vision Lenses, Patients Frame
MN15	Providers Aphakic Bifocal Vision Lenses, Patients Frame
M011	Exam, Providers Single Vision Lenses, Patients Frame
M012	Exam, Providers Bifocal Vision Lenses, Patients Frame
M013	Exam, Providers Trifocal Vision Lenses, Patients Frame
M014	Exam, Providers Aphakic Single Vision Lenses, Patients Frame
M015	Exam, Providers Aphakic Bifocal Vision Lenses, Patients Frame
R01	Refractive Exam Only
R02	Refractive Exam, Davis Single Vision Lenses, Davis Frame
R03	Refractive Exam, Davis Single Vision Lenses, Providers Frame
R04	Refractive Exam, Davis Single Vision Lenses, Patients Frame
R05	Refractive Exam, Davis Bifocal Vision Lenses, Davis Frame
R06	Refractive Exam, Davis Bifocal Vision Lenses, Providers Frame
R07	Refractive Exam, Davis Bifocal Vision Lenses, Patients Frame
R08	Refractive Exam, Davis Trifocal Vision Lenses, Davis Frame
R09	Refractive Exam, Davis Trifocal Vision Lenses, Providers Frame
R10	Refractive Exam, Davis Trifocal Vision Lenses, Patients Frame
R11	Refractive Exam, Providers Single Vision Lenses, Davis Frame
R12	Refractive Exam, Providers Bifocal Vision Lenses, Davis Frame
R13	Refractive Exam, Providers Trifocal Vision Lenses, Davis Frame
R14	Refractive Exam, Providers Aphakic Single Vision Lenses, Davis Frame
R15	Refractive Exam, Providers Aphakic Bifocal Vision Lenses, Davis Frame
R16	Refractive Exam, Providers Single Vision Lenses, Providers Frame
R17	Refractive Exam, Providers Bifocal Vision Lenses, Providers Frame
R18	Refractive Exam, Providers Trifocal Vision Lenses, Providers Frame
R19	Refractive Exam, Providers Aphakic Single Vision Lenses, Providers Frame
R20	Refractive Exam, Providers Aphakic Bifocal Vision Lenses, Providers Frame
R21	Refractive Exam, Providers Contact Lenses



Code	Description
R22	Refractive Exam, Medically Necessary Contact Lenses
R23	Refractive Exam, Davis Contact Lenses
R24	Refractive Exam, Davis Frame
R29	Refractive Exam, Providers Frame
R30	Refractive Exam, Davis Disposable Contact Lenses
R31	Refractive Exam, Davis Premium Disposable Contact Lenses
R32	Refractive Exam, Safety Single Vision Lenses, Safety Frame
R34	Refractive Exam, Safety Single Vision Lenses, Patients Frame
R35	Refractive Exam, Safety Bifocal Lenses, Safety Frame
R37	Refractive Exam, Safety Bifocal Lenses, Patients Frame
R38	Refractive Exam, Safety Trifocal Lenses, Safety Frame
R39	Refractive Exam, Safety Trifocal Lenses, Patients Frame
<b>S0500</b>	
S0500	Exam, Providers Disposable Contact Lenses
SN500	Providers Disposable Contact Lenses
<b>E2400</b>	
E2400	Exam, Provider Supplied Soft Contact Lenses
N2400	Provider Supplied Soft Contact Lenses
<b>E2500</b>	
E2500	Exam, Davis (Providers Supplied) Hard Contact Lenses
N2500	Davis (Provider Supplied) Hard Contact Lenses
<b>E2600</b>	
E2600	Exam, Provider Supplied Extended Contact Lenses
N2600	Provider Supplied Extended Contact Lenses
<b>NONS0500</b>	
NONS0500	Exam, Provider, Non Disposable Contact Lenses
<b>NONSN500</b>	
NONSN500	Provider, Non Disposable Contact Lenses
<b>-</b>	
-	Tinting (Glass)
<b>#</b>	
#	Colorcoating (Gradient)
<b>\$</b>	
\$	Intermediate Lenses
<b>%</b>	
%	Quadrifocals
<b>(</b>	
(	High Index Glass (Under 1.6 Center)
<b>*</b>	
*	Rose Tint (Glass)
<b>@</b>	
@	Premium Progressive Lenses
<b>+</b>	
+	Tinting (Plastic Solid)
<b>&lt;</b>	
<	High Index Plastic (Under 1.6 Center)
<b>=</b>	
=	Premplus ARC
<b>&gt;</b>	
>	Oversize Lenses
<b>A</b>	
A	Polycarbonate Lenses
<b>B</b>	
B	Double Segment Bifocal Lenses

Code	Description
C	Selective Progressive
D	Designer/Metal Frames
E	Blended Invisible Bifocal Lenses
F	Premier Frame
G	Polarized Lenses
H	High Index Plastic Lenses
I	Standard Progressive Lenses
J	High Index Glass
K	A. C. E. Single Vision
L	Fashion Frame
M	Mirror Coating
N	A. C. E Multi Vision
O	Rose Tinit (Plastic)
P	Photogrey (PGX)
Q	Plastic Photosensitive Lenses
R	Anti Reflective Coating (Standard)
S	Scratch Resistant Coating
T	Tinting (Plastic Gradient)
U	Ultraviolet Coating
V	Edge Treatment
W	Premium Anti Reflective Coating
Y	Ultra Progressive
Z	Ultra Anti Reflective Coating
<b>CL01</b>	
CL01	Contact Lens Evaluation
CL02	Contact Lens Evaluation; Fitting (New Patient)
CL03	Contact Lens Evaluation; Re-Fit (Existing Wearer)
CL04	Contact Lens Evaluation; Fitting Toric (New Patient)
CL05	Contact Lens Evaluation; Re-Fit Toric (Existing Wearer)
CL12	Daily Wear Contact Lens Fitting (New Wearer)
CL13	Daily Wear Contact Lens Re-Fitting (Existing Wearer)
CL14	Toric Daily Wear Contact Lens Fitting (New Wearer)
CL15	Toric Daily Wear Contact Lens Re-Fitting (Existing Wearer)
CL16	Disposable Contact Lens Fitting (New Wearer)
CL17	Disposable Contact Lens Re-Fitting (Existing Wearer)
CL18	Toric Disposable Contact Lens Fitting (New Wearer)
CL19	Toric Disposable Contract Lens Re-Fitting (Existing Wearer)

CPT Code	Description
92310	Daily Wear Contact Lens Fitting (New Wearer)
S0592	Extended Wear Contact Lens Fitting
S0620	Exam (ROUT OPHTH EXAM INCLU REFRAC NEW PT)
S0621	Exam (ROUT OPHTH EXAM INCLU REFRAC EST PT)
92002	Exam (OPHTH SERV: MED EXAM & EVAL; INTERMED NEW PT)
92004	Exam (OPHTH SERV: MED EXAM; COMP NEW PT 1/MORE VISITS)
92012	Exam (OPHTH SERV: MED EXAM & EVAL; INITERMED ESTAB PT)
92014	Exam (OPHTH SERV: MED EXAM & EVAL; COMP ESTAB PT)
92310	PRSC & FIT CONTACT LENS; CORNEAL EXCEPT APHAKIA
S0500	DISPOSABLE CONTACT LENS PER LENS
S0512	DAILY WEAR SPECIALTY CONTACT LENS PER LENS
S0592	COMPREHENSIVE CONTACT LENS EVALUATION
V2020	FRAMES PURCHASES
V2025	DELUXE FRAME
V2100	SPHERE TVIS PLANO +/- 4.00 PER LENS
V2101	SPHERE TVIS +/- 4.12-7.00D PER LENS
V2102	SPH SNGL VIS +/- 7.12-20.00D/LENS
V2103	SNGL VIS PLANO +/-4.00, 0.12-2.00
V2104	SGNL VIS PLANO +/-4.00, 2.12-4.00
V2105	SNGL VIS PLANO +/-4.00, 4.25-6.00
V2106	SNGL VIS PLANO +/-4.00, >6.00
V2107	SGNL VIS +/- 4.25-7.00,0.12-2.00
V2108	SGNL VIS +/- 4.25-7.00, 2.12-4.00
V2109	SNGL VIS +/- 4.25-7.00, 4.25-6.00
V2110	SNGL VIS +/- 4.25-7.00, >6.00
V2111	SNGL VIS +/-7.25-12.00, 0.25-2.25
V2112	SNGL VIS +/- 7.25-12.00, 2.25-4.00
V2113	SGNL VIS +/- 7.25-12.00, 4.25-6.00
V2114	SNGL VIS SPH > +/- 12.00
V2115	LENTICULAR (MYODISC)/LENS SNGL VIS
V2116	LENTICULAR LENS NONASPH/LENS SNGL
V2117	LENTICULAR ASPH/LENS SNGL VIS
V2118	ANISEIKONIC LENS SINGLE VIS
V2121	LENTICULAR LENS, SINGLE
V2199	NOC SNGL VIS LENS
V2200	SPH BIFOC PLANO TO +/- 4.00D/LENS

CPT Code	Description
V2201	SPH BIFOC +/- 4.12-7.00D/LENS
V2202	SPH BIFOC +/- 7.12-20.00D/LENS
V2203	BIFOC PLANO +/- 4.00D, 0.12-2.00D
V2204	BIFOC PLANO +/-4.00D, 2.12-4.00D
V2205	BIFOC PLANO +/-4.00D, 4.25-6.00D
V2206	BIFOC PLANO +/-4.00D > 6.00D
V2207	BIFOC +/-4.25-7.00D, 0.12-2.00D
V2208	BIFOC +/- 4.25-7.00D, 2.12-4.00D
V2209	BIFOC +/-4.25-7.00D, 4.25-6.00D
V2210	BIFOC +/-4.25-7.00D, > 6.00D
V2211	BIFOC +/-7.25-12.00D, 0.25-2.25D
V2212	BIFOC +/-7.25-12.00D, 2.25-4.00D
V2213	BIFOC +/-7.25-12.00D, 4.25-6.00D
V2214	BIFOC SPH > +/- 12.00D/LENS
V2215	LENTICULAR (MYODISC)/LENS BIFOC
V2216	LENTICULAR NONASPH/LENS BIFOC
V2217	LENTICULAR ASPHERIC LENS BIFOCAL
V2218	ANISEIKONIC PER LENS BIFOCAL
V2219	BIFOCAL SEG WIDTH OVER 28MM
V2220	BIFOCAL ADD OVER 3.25D
V2221	LENTICULAR LENS, BIFOCAL
V2299	SPECIALTY BIFOCAL (BY REPORT)
V2300	SPH TRIFOC PLANO +/-4.00D/LENS
V2301	SPH TRIFOC +/- 4.12-7.00D/LENS
V2302	SPH TRIFOC +/- 7.12-20.00D/LENS
V2303	TRIFOC PLANO +/-4.00D, 0.12-2.00D
V2304	TRIFOC PLANO +/-4.00D, 2.25-4.00D
V2305	TRIFOC PLANO +/-4.00D, 4.25-6.00D
V2306	TRIFOC PLANO +/-4.00D > 6.00D
V2307	TRIFOC +/-4.25-7.00D, 0.12-2.00D
V2308	TRIFOC +/-4.25-7.00D, 2.12-4.00D
V2309	TRIFOC +/-4.25-7.00D, 4.25-6.00D
V2310	TRIFOC +/-4.25-7.00D > 6.00D
V2311	TRIFOC +/-7.25-12.00D, 0.25-2.25D
V2312	TRIFOC +/-7.25-12.00D, 2.25-4.00D
V2313	TRIFOC +/-7.25-12.00D, 4.25-6.00D
V2314	TRIFOC SPH > +/-12.00D

CPT Code	Description
V2315	LENTICULAR MYODISC/LENS TRIFOC
V2316	LENTICULAR NONASPH/LENS TRIFOC
V2317	LENTICULAR ASPHERIC LENS TRIFOCAL
V2318	ANISEIKONIC LENS TRIFOCAL
V2319	TRIFOCL SEG WIDTH OVER 28 MM
V2320	TRIFOCAL ADD OVER 3.25 D
V2321	LENTICULAR LENS, TRIFOCAL
V2399	SPECIALTY TRIFOCAL (BY REPORT)
V2500	CONTACT LENS PMMA SPH /LENS
V2501	CNTCT LENS PMMA TORIC/PRISM BALLAST
V2502	CONTACT LENS PMMA BIFOCAL PER LENS
V2503	CONTACT LENS COLOR VIS DEFICIT/LENS
V2510	CONTACT LENS GAS PERMEABLE SPH
V2511	CNTCT LENS GAS PERMBL TORIC/PRISM
V2512	CNTCT LENS GAS PERMBL BIFOC/LENS
V2513	CNTCT LENS GAS PERMBL EXTEND WEAR
V2520	CNTCT LENS HYDROPHILIC SPH/LENS
V2521	CNTCT LENS HYDROPHILIC TORIC/PRISM
V2522	CNTCT LENS HYDROPHILIC BIFOC/LENS
V2523	CNTCT LENS HYDROPHILIC EXTEND WEAR
V2530	CNTCT SCLERAL/LENS (SEE 92325)
V2531	CNTCT, SCLERAL, GAS PERMBL/LENS
V2599	CONTACT LENS OTHER TYPE
V2744	TINT PHOTOCHROMATIC PER LENS
V2745	TINT, ANY COLOR/SOLID/GRAD
V2750	ANTI-REFLECTIVE COATING PER LENS
V2755	U-V LENS PER LENS
V2760	SCRATCH RESISTANT COATING PER LENS
V2762	POLARIZATION, ANY LENS
V2770	OCCLUDER LENS PER LENS
V2780	OVERSIZE LENS PER LENS
V2781	PROGRESSIVE LENS, PER LENS
V2782	LENS, 1.54-1.65 P/1.60-1.79G
V2783	LENS, >= 1.66 P/>=1.80 G
V2784	LENS POLYCARB OR EQUAL
V2799	VISION SERVICE MISCELLANEOUS