



Aug 6, 2012

Dear CSEA/Davis Vision Provider:

This is to advise you and your staff of some important changes that are taking effect on September 1, 2012 in relation to the CSEA Employee Benefit Fund (EBF) vision plan.

In order to create greater efficiencies and expedite payments to our providers, effective September 1, 2012 Davis Vision will handle all aspects of the provider administration for CSEA group code "C".

As a result of a new agreement with Davis Vision, all claims with a date of service **on or after September 1, 2012** will result in Davis Vision paying claims and processing the provider checks, along with handling provider inquiries.

Any claims that are processed with a date of service on or before August 31, 2012 that are **filed after** September 1, 2012 will be displayed on the provider's check explanation of benefits (EOB) with no dollar amounts, as is the current policy.

Please note during this transition period (6 months) you and your staff may see check explanation of benefits (EOB) that shows both the current claims process with no dollar amounts and the new claims process with dollar amounts. This unusual process is not a system error but rather a transitional process flow.

The EBF is very pleased with this partnership and believes that it will better serve the needs of both members and providers. Please contact Bill Ryan at the CSEA EBF if you have any questions, he can be reached at 1-800-323-2732 Ext. 804.

Thank you for your support and understanding during this exciting transition.

Sincerely,

A handwritten signature in black ink that reads "Bill".

William F. Howard
Director