



TELEPHONE ORDER ENTRY DISCONTINUATION NOTICE

Effective **January 1, 2018**, Davis Vision will no longer process initial orders for exam or materials via telephone. All initial orders must be placed online, via the Davis Vision Provider Portal.

Excel Advantage and remanufacturing orders involving doctor or patient changes will not be affected by this transition and may still be submitted via telephone.

The Davis Vision Provider website is an excellent resource for your practice, giving you quick access to patient information. As an important reminder, your practice can enter all Davis Vision orders online, using your provider login. There are many benefits to submitting orders online, including:

- Increased accuracy
- Reduced processing times
- Quicker turnaround time
- Quicker payments
- Electronic tracking

Visit **www.davisvision.com/provider** to obtain an authorization, place an order, and submit a claim. If you have any questions or need assistance with your login information, please call 1 (800) 584-3140.

ACCESSING YOUR PATIENTS' VISION BENEFITS

Visit Davisvision.com/provider to confirm member eligibility, access benefit information and submit your claims online!