ATTENTION PROVIDERS

ORDER ENTRY ENHANCEMENTS

Good News! We have made order entry enhancements to the Davis Vision Provider Portal and the Latham order entry systems. These enhancements will streamline the order entry process, and help ensure that Davis Vision members receive stylish, functional eyewear that provides optimal visual acuity in a timely manner. Keep in mind, not every prescription can be processed in every frame. Frame and lens selections can dramatically impact the customer's visual acuity and comfort.

SYSTEM ENHANCEMENTS:

Rx Recommendation Warning Prompts:

The warning prompt indicates why the Rx entry isn't recommended, and what range is considered acceptable. The provider or associate may choose to disregard the message and proceed with the order if desired.

Frame, Lens, Rx Limitation Hard Stops:

The systems don't allow entry of specific frame, lens and Rx combinations. The provider or associate cannot proceed with the order without making a change and correcting the issue.

WHAT ARE THE LIMITATION HARD STOPS IN THE SYSTEMS?



HD DIGITIAL PROG. FITTING GUIDE

Davis Vision Ultra Progressive Lenses Rx Ranges - You cannot exceed the Rx range limitations for specific progressive lenses. Refer to this document for additional progressive lens Rx parameter information.



These system enhancements have been implemented in order to:

- Ensure that the frame and lens combination ordered is compatible with the customer's Rx
- Ensure the eyewear is cosmetically appealing
- Ensure that the manufacturing facility can fabricate the eyewear as ordered
- Reduce the number of remakes that cause delays
- Enhance customer satisfaction by reducing turn around-time and delivering quality eyewear the first time

FRAME PROCESSING PARAMETERS

There are lens material and Rx limitations for drill-mount frames, and Rx limitations for sport wrap frames. The systems don't allow entry of lenses with both a tint and AR coating. Refer to this document for additional frame parameter information.

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