



A U T U M N 2 0 1 1



## Professional Affairs

### *Info-Sharing = Better Patient Care*

While most patients visit an eye care provider for such routine services as eye exams or eyewear prescriptions, sometimes the visit turns out to be far from routine. Through a comprehensive eye exam, eye care providers are sometimes able to help detect a medical condition that may affect not only a patient's vision, but also his or her overall health.

The only place in the body to offer an unobstructed view of blood vessels is the eye. That fact elevates a routine comprehensive eye exam to a powerful diagnostic exercise that could provide critical patient health information.

Davis Vision's claim processing system has the ability to capture specific diagnoses that pertain to several medical conditions. We ask our network providers to give as much clinical data as possible when processing a claim for their Davis Vision patients. Even though the diagnosis resulting from an eye exam may be billed to the medical carrier, provide the correct diagnosis codes to Davis Vision as well.

We collect and share diagnoses with health plans, pharmacies, medical management groups and any other health care professional who is providing health services for the patient. Davis Vision's Eye Health Connection<sup>SM</sup> program flags patients diagnosed with diabetes, cataracts, glaucoma and age-related macular degeneration, and communicates this information to their health care providers.

It is important for providers to record all information regarding a patient's total eye health and to communicate their findings not only to patients, but also to their managed vision plans, medical plans and primary care physicians. This sharing of information will improve the overall quality of patient care and decrease duplication of services.

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