

September 24, 2012

Davis Vision Remains Focused on Quality and Efficiency with Manufacturing Changes

Davis Vision strives to bring the highest level of service and products to our providers and your patients when using our ophthalmic manufacturing facilities. Included in our approach is ensuring that we are continually monitoring and evolving our processes to ensure we manufacture products of the highest quality based on your submitted eyeglass order and our ability to manufacture and deliver the final product on time and based on the order.

As a result of a recent manufacturing process review, we will be making some changes to our product set to improve the products and services we deliver. These changes will be reflected through the eyeglasses ordering portal beginning September 25, 2012.

1.67 Becomes Standard Offer for High-Index Rx Orders

We are committed to evolving lens products with lens technology enhancements. Davis Vision will begin using only 1.67 lenses as the standard material when high-index lenses are ordered for single vision or lined bifocal lenses; the mid-index lens materials 1.54, 1.55, 1.56, or 1.60 indexes will no longer be available except for lenses not available in a 1.67 index.

WARRANTY/REMAKES: Eyeglasses returned with lower indices in single vision or lined bifocals will be manufactured with the same style lens in the higher 1.67 index or equivalent lens design.

Crizal™ Anti-Reflective Coating No Longer Available on Flat Top 28 Lens Products

Davis Vision's quality team recently identified a significant breakage rate when manufacturing FT28 lenses with Crizal AR coating, even after consultation with Essilor. Therefore, we will discontinue adding the Crizal AR products on lined lenses to reduce the resulting delays to your patients. The standard Aegis AR coating will still be available for these lenses.

WARRANTY/REMAKES: FT28 lenses originally ordered with Crizal EZ or Crizal Avance will be manufactured with the same or an equivalent anti-reflective coating.

We are constantly reviewing our material availability and quality to ensure your Davis Vision patients receive the best products to improve their vision.

Thank you,
Davis Vision