



Sponsored by, and administered on behalf of the employees and dependents of

## ***Federal Employee Health Benefits Program***

### ***Non-FEHB***

## **Vision Care Plan Benefit Description**

Please call Davis Vision at **1-800-999-5431** with questions or visit our website: [www.davisvision.com](http://www.davisvision.com)

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Davis Vision is delighted to offer a non-FEHB Benefit to Federal Employees. Participants will have the opportunity to utilize a Vision Care Plan that enables Federal Employees and their dependents to receive quality vision care services at discounted prices through the exclusive Davis Vision network of providers.

### **How do I use the vision plan?**

Simply select one of the network providers and call for an appointment. Be sure to tell the provider's office that you are a participant of the Federal Employees Health Benefits Program, and provide them with the employee's ID number and the date of birth of any dependent child requiring services.

If the network provider prescribes corrective eyewear, you may choose from an unlimited selection of frames, lenses and contact lenses. When your eyeglasses or contact lenses are ready for dispensing, you will pay only approved prices, guaranteeing your discount.

### **Who is eligible?**

All employees and their eligible dependents who are participants in the Federal Employees Health Benefits Program Vision Care Plan are entitled to receive this valuable benefit. Employees will receive Davis Vision Identification Cards.

### **What are the plan benefits?**

Participants can also receive the following at significantly discounted prices:

- Quality eyeglasses.
- Quality contact lenses.

### **What is included in the Plan?**

Eyeglasses and contact lenses are available at discounted prices. Savings even apply to lens enhancements, such as ARC (anti-reflective coating), polarized lenses, ultraviolet (UV) coating, and much more.

### **What is not covered under this Plan?**

Routine eye examinations are not included as a discounted service. Usual and customary eye examination charges will apply.

### **Where do I receive services under the Plan?**

The program utilizes a select network of private provider offices. Every provider is carefully evaluated to ensure that quality standards are met for the following:

- Examination procedures
- Equipment requirements
- Office protocols
- Dispensing practices
- Record keeping
- Patient service

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## May I use my benefit to fill an eyeglass prescription from another provider?

Many providers will fill prescriptions. The availability of this service should be confirmed when you call for an appointment.

## What if my usual provider does not participate in the Davis Vision network?

Only services provided by a network office are covered. You may recommend your provider for participation by writing to:

Provider Recruitment  
Davis Vision  
159 Express Street  
P.O. Box 9104  
Plainview, NY 11803

## Are vision benefits really necessary?

Everyone should have regular eye examinations to ensure comfort and productivity at work or school. Eye examinations can detect glaucoma and other health problems before they become serious conditions. The average person could have annual vision expenses of more than \$200 for an eye examination and necessary eyewear, making this vision benefit a substantial value.

## For more information, please visit Davis Vision's website at [www.davisvision.com](http://www.davisvision.com) or call Davis Vision at 1-800-999-5431 to:

- Learn about the Davis Vision company.
- Access the Interactive Voice Response Unit which will provide network providers nearest you.
- Speak with a Member Service Representative.
- Ask any questions about your Vision Care benefits.

Member Service Representatives are available:

- Monday through Friday, 8:00 am to 8:00 pm, Eastern Time, and;
- Saturday, 9:00 am to 4:00 pm Eastern Time.

Participants who use a TTY (Teletypewriter) because of a hearing or speech disability may access TTY services by calling **1-800-523-2847**.

## Your rights as a patient:

Davis Vision recognizes that all patients have specific rights, including, but not limited to:

- The right to complete information about their healthcare options and consequences.
- The right to participate in all treatment decisions.
- The right to dignity, privacy, confidentiality and non-discrimination.
- The right to complain or appeal any decision.

Patients also have the responsibility:

- To provide complete and accurate information.
- To follow care instructions.

For a complete copy of *Your Rights and Responsibilities As a Patient*, please visit our website at: [www.davisvision.com](http://www.davisvision.com) or call 1-800-999-5431.