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Building Service 32B.J Health Fund

English Version

Please call 32BJ Member Services at 1-800-551-3225 (Monday through Friday, 8 AM to 6 PM, EST) with questions.

Building Service 32BJ Health Fund is very pleased to provide this information about your vision care plan and its participating Vision Care provider, Davis Vision, Inc., a leading national administrator of vision care programs. Eligibility for vision care benefits is determined by the same rules that apply to your health care benefits.

How do I receive services from a provider in the network?

- Present your Empire Blue Card when you visit the Davis Vision provider or call the Davis Vision network provider of your choice and schedule an appointment.
- Identify yourself as a Building Service 32BJ Health Fund member and Empire Blue Card holder.
- Provide the office with the participant's ID Number and the name and date of birth of any dependent child requiring services.

It's that easy! The provider's office will verify your eligibility for services, and no claim forms or vision vouchers are required!

Who are the Davis Vision network providers?

They are licensed providers who are extensively reviewed and credentialed to ensure that stringent standards for quality service are maintained. Please refer to your DavisVision network provider list or call 32BJ Member Services at **I-800-551-3225** (Monday through Friday, 8 AM to 6 PM, EST) to obtain the names and addresses of the network providers nearest you.

What are the Plan benefits, frequencies and costs?

fitting may be covered and your allowance for contact lenses adjusted.

EYE EXAMINATIONS In-Network Copayment Out-of-Network	
SPECTACLE LENSES	
In-Network Copayment	None
Out-of-Network	
select a frame that is not included in "The Collection" (or any frame at a majo Because of the strength of the Davis Vision network, the value of your 32BJ fra frame you may select.	follection". This collection is available at most participating provider offices. If you retail location) your 32BJ frame credit will be applied towards the frame's cost. me allowance will significantly decrease your out of pocket cost for any non-plan
Out-of-Network	
CONTACT LENSES Every 24 months In-Network BenefitsThe 32BJ contact lens credit will be applied toward the purchase of contact lenses, and any applicable professional fees. The patient is responsible for any amount over this credit. The patients' out of pocket expense (if any) will vary depending on the lenses prescribed. Your provider will give you specific information about the cost of the contact lenses you require. When visiting a major retail location, your fee for	

Please note: Contact lenses can be worn by most people. Once the contact lens option is selected and the lenses are fitted, they may not be exchanged for eyeglasses. Routine eye examinations may not include professional services for contact lens evaluations. Any applicable fees are the responsibility of the patient.

What lenses/coatings are included in my Plan?

- Plastic or glass single vision, bifocal or trifocal lenses, in any prescription range.
- Glass grey #3 prescription lenses.
- · Oversize lenses.
- · Post-cataract lenses.
- Fashion, sun or gradient tinted plastic lenses.
- Polycarbonate lenses.
- Photogrey Extra® (photosensitive) glass lenses.
- · Scratch-resistant coating.
- Intermediate vision lenses.
- · Blended segment lenses.
- · Ultraviolet coating.
- Standard progressive addition lenses.*

Are there any optional frames, lens types or coatings available?

Yes, you can pay the low, discounted fixed fees indicated and receive these exciting optional items:

- \$20.00 for Premier frames from "The Collection".
- \$40.00 for premium progressive addition lenses.*
- \$35.00 for standard ARC (anti-reflective coating). Premium ARC is \$48.00. Utra ARC is \$60.00.
- \$65.00 for plastic photosensitive lenses.
- \$75.00 for polarized lenses.
- \$55.00 for high-index (thinner and lighter) lenses.

When will I receive my eyewear?

Your eyewear will be delivered to your provider from the laboratory generally within two to five business days. More delivery time may be needed when out-of-stock frames, ARC (anti-reflective coating), specialized prescriptions or non "Collection" frames are selected.

What about out-of-network provider benefits?

You may receive services from an out-of-network provider, although you can receive the greatest value and maximize your benefit dollars if you select a provider who participates in the network. If you choose an out-of-network provider, you must pay the provider directly for all charges and then submit a claim for reimbursement to:

Vision Care Processing Unit P.O. Box 1525 Latham, NY 12110

To request claim forms, please visit the Davis Vision website at <u>www.davisvision.com</u> or call 1-800-999-5431.

May I use the benefit at different times?

To maintain continuity of care, we recommend that all services be obtained at one time from one network provider. Any member who begins services through a Davis Vision provider must complete services within the Davis Vision network. Similarly, if a member begins services outside of the Davis Vision network, the member must complete services outside of the Davis Vision network.

Warranty Information:

A one year unconditional breakage warranty is provided for all eyeglasses completely supplied through the Davis Vision "Collection".

Are there any exclusions?

The following items are not covered by this Davis Vision program:

- Medical treatment of eye disease or injury.
- Vision therapy.
- Special lens designs or coatings, other than those previously described.
- · Replacement of lost eyewear.
- · Non-prescription (plano) lenses.
- Contact lenses and eyeglasses in the same benefit cycle.
- Two pairs of eyeglasses in lieu of a bifocal.

^{*} Progressive addition multifocals can be worn by most people. Conventional bifocals will be supplied at no additional cost for anyone who is unable to adapt to progressive addition lenses; however, the copayment for premium progressive addition lenses is not refundable.

For more information, please visit the 32BJ website at www.seiu32bj.org. To access information about your Vision Care benefits, simply click on "Member Benefits", then "32BJ Health Fund" and select "Vision Care Program". You may also call 32BJ Member Services at 1-800-551-3225 to:

- Find a provider with "The Collection".
- Verify your eligibility.
- · Speak with a Member Service Representative.
- Ask any questions about your Davis Vision benefits.

Member Service Representatives are available: Monday through Friday, 8 AM to 6 PM, EST. Please feel free to access information online regarding participating providers at www.seiu32bj.org. You may also view the selection of frames in the "Collection" from this site in the comfort of your home.

Your rights as a patient:

Davis Vision recognizes that all patients have specific rights, including, but not limited to:

- · The right to complete information about their healthcare options and consequences.
- The right to participate in all treatment decisions.
- The right to dignity, privacy, confidentiality and non-discrimination.
- The right to appeal any decision.

Patients also have the responsibility:

- To provide complete and accurate information.
- · To follow care instructions.