

Do you have

questions

about your

eye care?

Look inside to learn how Healthfirst has you covered when it comes to your eye care!



How do I receive services from a provider in the network?

- Call the network provider of your choice and schedule an appointment.
- Identify yourself as a Davis Vision Plan participant and Healthfirst Medicare Plan member.
- Provide the office with your Identification number.

It's that easy! The provider's office will verify your eligibility for services, and no claim forms or ID cards are required!

Who are the network providers?

They are licensed providers who are extensively reviewed and credentialed to ensure that stringent standards for quality service are maintained. Please call 1-800-753-3311 to access the Interactive Voice Response (IVR) Unit, which will supply you with the names and addresses of the network providers nearest you, or you may access our website at www.davisvision.com and utilize our "Find a Doctor" feature.

What are the plan benefits, frequencies and costs?

Eye Examinations

Every calendar year beginning January 1 dilation is included as professionally indicated.

In-Network Co-payment **None**

Eyeglasses

Every calendar year beginning January 1

In-Network Co-payment **None**

You may choose from the Premier Selection of frames from the exclusive "The Collection" in most network provider offices. A \$55 wholesale credit will be applied toward a network provider's own frame. This credit, in addition to the spectacle lens coverage, will typically exceed a \$125 value.

Contact Lenses

Every calendar year beginning January 1

Contact lenses may be selected in lieu of eyeglasses. A \$125 credit will be applied toward contact lenses from the provider's own supply. Medically necessary contact lenses will be covered in full with prior approval.

Please note:

Contact lenses can be worn by most people. Once the contact lens option is selected and the lenses are fitted, they may not be exchanged for eyeglasses. Routine eye examinations may not include

professional services for contact lens evaluations. Any applicable fees are the responsibility of the patient.

Disposable contact lens wearers will receive four multi-packs of lenses. Planned replacement contact lens wearers will receive two multi-packs of lenses.

What lenses/coatings are included?

- Plastic or glass single vision, bifocal or trifocal lenses, in any prescription range.
- Glass grey #3 prescription lenses.
- Oversize lenses.
- Post-cataract lenses.
- Fashion, sun or gradient tinted plastic lenses.
- Photogrey Extra® (photosensitive) glass lenses.
- Polycarbonate lenses for monocular patients and patients with prescriptions +/- 6.00 diopters or greater.

Are there any optional frames, lens types or coatings available?

Yes, you can pay the low, discounted fixed fees indicated and receive these exciting optional items:

- \$35 for standard ARC (anti-reflective coating). Premium ARC is \$48.
- \$30 for polycarbonate lenses.
- \$30 for intermediate vision lenses.
- \$75 for polarized lenses.
- \$65 for plastic photosensitive lenses.
- \$20 for scratch-resistant coating.
- \$12 for ultraviolet (UV) coating.
- \$20 for blended invisible bifocals.
- \$55 for high-index (thinner and lighter) lenses.
- \$50 for standard progressive addition multifocal brands. Premium progressive addition multifocal lenses are \$90.**

** Progressive addition multifocals can be worn by most people. Conventional bifocals will be supplied at no additional charge for anyone who is unable to adapt to progressive addition lenses; however, the copayment will not be refunded.

When will I receive my eyewear?

Your eyewear will be sent to your provider from the laboratory generally within two to five business days. More delivery time may be needed when out-of-stock frames,ARC (anti-reflective

coating), specialized prescriptions or a Participating Provider's frame is selected.

What about out-of-network provider benefits?

All available services must be received from a network provider.

May I use the benefit at different times?

You may "split" your benefit by receiving your eye examination and materials at different time periods or provider locations, if desired. To maintain continuity of care, we recommend that all services be obtained at one time from one network provider.

Information about Laser Vision Correction Services:

Davis Vision is pleased to provide you with the opportunity to receive Laser Vision Correction Services at significant discounts through a network of experienced, credentialed surgeons (please note that some providers have flat fees equivalent to these discounts). For more information, please visit our website at www.davisvision.com or call 1-800-584-2866.

More special features:

- Free membership and access to a mail order replacement contact lens service, Lens 1-2-3®, providing a fast and convenient way to purchase replacement contact lenses at significant savings. For more information, please call 1-800-LENS-123 (1-800-536-7123) or visit the Lens 123 website at www.Lens123.com.
- A one-year unconditional breakage warranty is provided for all eyeglasses completely supplied by Davis Vision.

Are there any exclusions?

The following items are not covered by this vision program:

- Medical treatment of eye disease or injury.
- Vision therapy.
- Special lens designs or coatings, other than those previously described.
- Replacement of lost eyewear.
- Non-prescription (plano) lenses.
- Services not performed by licensed personnel.
- Contact lenses and eyeglasses in the same benefit cycle.
- Two pairs of eyeglasses in lieu of a bifocal.

Healthfirst is very pleased to provide this information about your vision care plan administered by Davis Vision, Inc., a leading national administrator of routine vision care programs. Eligibility for vision care benefits is determined by the same rules that apply to your other healthcare benefits.

Your rights as a patient:

Davis Vision recognizes that all patients have specific rights, including, but not limited to:

- The right to complete information about their healthcare options and consequences.
- The right to participate in all treatment decisions.
- The right to dignity, privacy, confidentiality and non-discrimination.
- The right to complain or appeal any decision.

Patients also have the responsibility:

- To provide complete and accurate information.
- To follow care instructions.

For a complete copy of Your Rights and Responsibilities As a Patient, please visit our website at: www.davisvision.com or call 1-800-753-3311.

This Vision Care Plan Benefit Description is sponsored by, and administered on behalf of the members of Davis Vision. For information prior to enrolling, call toll free 1-877-923-2847 or visit Davis Vision's Website at: www.davisvision.com and enter client control code 7521.

For more information about Davis Vision call 1-800-753-3311 TTY 1-800-523-2847 (for the hearing or speech impaired) Monday through Friday, 8:00 am to 8:00 pm, Eastern Time, and; Saturday, 9:00 am to 4:00 pm Eastern Time or visit Davis Vision's website at www.davisvision.com.