

CREDENTIALING DOCUMENT REQUIREMENTS FOR NETWORK PARTICIPATION IN THE STATE OF NORTH CAROLINA

Davis Vision's provider credentialing policy for network participation requires all applicants/practitioners to **complete and/or provide all information and documents listed below.*** <u>No authorization</u> of services for a Davis Vision plan member shall be granted prior to an applicant's satisfactory completion of the credentialing process.

 APPLICATION
North Carolina "Uniform Application to Participate as a Health Care Practitioner."
 PARTICIPATING PROVIDER AGREEMENT+
+All applicants/practitioners must sign and complete all information required on the signature page of the Participating Provider Agreement. A complete and signed original must be forwarded to Davis Vision along with a completed and signed Provider Application.
 W-9 FORM
 COPY OF ALL CURRENT STATE REGISTRATIONS
 COPY OF DEA CERTIFICATE, IF APPLICABLE
 COPY OF CSR CERTIFICATE, IF APPLICABLE
 COPY OF BOARD CERTIFICATION, IF APPLICABLE
 COPY OF CURRICULUM VITAE OR RESUMÉ
 COPY OF CURRENT CERTIFICATE OF MALPRACTICE
INSURANCE (The insurance certificate <u>must</u> indicate coverage in the name of the applicant/practitioner, in a minimum amount of \$1 million per occurrence and \$3 million in the annual aggregate; and current dates of coverage.)
 COPY OF BLANK PATIENT EXAM FORM

*Kindly forward all documentation to: Davis Vision, Inc., 159 Express Street, Plainview, NY 11803-Attn: Recruiting Dept.



North Carolina Department of Insurance

Uniform Application To Participate as a Health Care Practitioner

Note: Please send completed applications <u>directly</u> to the organizations with which you seek to contract.

The following application is a form approved by the North Carolina Department of Insurance, in accordance with North Carolina General Statute 58-3-230. Every insurer that provides a health benefit plan and credentials providers for its network is required to use this form and the insurer may not require an applicant to submit information that is not required by this form Only the Commissioner of Insurance is authorized to make changes, deletions or additions to this form.

INSTRUCTIONS

Before submitting the Application, make sure you have completed the following:

Include an answer in <u>all</u> spaces. Indicate "N/A", if the question is not applicable.

The provider has signed and dated the last page of the Application.

Before submitting the Application, make sure you have enclosed the following, if applicable:

Copy of the provider's <u>original</u> state(s) license(s) and current registration.

Copy of <u>current DEA</u> certificate. (Must have a valid date and refer to current address.)

Copy of South Carolina Controlled Drug Substance Certificate and DEA information.

Copy of the face sheet of your <u>current</u> professional liability insurance policy, indicating by name, provider(s) covered, coverage amounts, effective date, expiration date, and policy number. Attach previous carrier face sheet.

Proof of professional liability insurance for non-physician providers who care for patients in your practice. Copy of certificate from the Specialty Board.

Copy of Educational Commission of Foreign Medical Graduate Certificate- ECFMG.

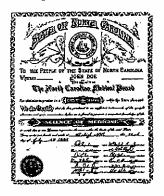
Letter(s) of reference, recommendation, and/or oversight, if required.

Copy of Curriculum Vitae or work history after graduation from Medical, Dental or other professional school (CV must account for any gaps of 90 days or more).

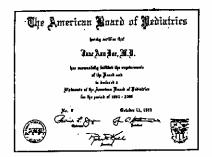
Copy of CLIA (Clinical Laboratory Improvement Amendments) /ACR (American College of Radiology). Copy of W-9 Form.

Examples of documentation to attach to this application:

Original N.C. License



Board Certification



DEA Registration

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Certificate of Insurance

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Medical Board Registration



A. DEMOGRAPHIC AND PERSONAL DATA:

Name of Applicant:				
(Last Name)	(First Na	me)	(Middle Name) (1	Maiden)
Date of Birth: xx/xx/xxxx	P	ace of Birth:		
Social Security Number: xxx-xx-x	xxx S	ex: Male 🗌	Female	
Type of Practice: Primar	ry Care: 🗌	Specialist:		
		Specialise.		
(Primary Specialty)		(Secondary S	Specialty)	
Please Identify Areas of Clinical Ex	pertise:	(Secondary)	(pectarity)	
What population(s) do you treat (e.	g. geriatric, all ages):			
Name of Practice:				
Primary Office Address (If you main	tain more than one office, l	st each office, address,	and hours of operation)	
Practice Name:				
Address:				
(Street)		City)	(County) (State)	(Zip)
Handicapped Accessible? YES	NO Office	hone: xxx-xxx-xxx	x/xxxx Fax: xxx-xxx->	xxxx/xxxx
E-mail address:				
Accepting New Patients? YES				
Office Hours:	(Please I	st or indicate none)		
	Wednesday Thu	rsday Friday	Saturday	Sunday
Secondary Office Address				
-				
Practice Name:				
Address:				
(Street)		City)	(County) (State)	(Zip)
		Phone: xxx-xxx-xxx		
E-mail address:		none: xxx-xxx-xXX	x/xxxx Fax: xxx-xxx->	λλΧΧ/ΧΧΧΧ
	NO Restric	tions.		
Accepting New Fatients: FES		st or indicate none)		
Office Hours:	×	,		
Monday Tuesday	Wednesday Thu	rsdav Friday	y Saturday	Sunday

A. DEMOGRAPHIC AND PERSONAL DATA (Continued)

Additional Offi	ce Address or Bi	lling Address, if di	fferent (check one	e) 🗌 Billing	Office	
Name:						
Address:						
(Street)		(City)	((County)	(State) (Zip)
Handicapped A	ccessible? YES	5 🗌 NO 🗌	Office Phone: xx	x-xxx-xxxx/xxxx	Fax: xxx	-xxx-xxxx/xxxx
Accepting New	Patients? YES	5 🗌 NO 🗌	Restrictions: (Please list or indica	te none)		
Office Hours:						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday

6. Name other provider(s) in your practice (if not enough space, please attach additional sheet):

7. Do nurse practitioners, physician assistants, midwives, social workers, or other non-physician providers provide care to patients in your practice? YES NO (*If yes, please attach proof of professional liability insurance and proof of employment for those individuals*)

8.	Name and address of provider(s) who share call with you (if not enough space, please attach additional sheet):				
	Name:	Name:			
	Address:	Address:			

9. Arrangements for 24 hour/7 day coverage:

10.	Administrative Contact:		xxx-xxx-xxx/xxxx
	(Name)	(Title)	(Telephone)

11. IRS requires reimbursement be made payable to name of practice affiliated with Federal Tax ID Number:

Name (if different from practice nan	ne):	
Billing Address (if different from pra	actice address):	
	,	
UPIN Number:	Medicare/Medicaid Number:	1
National Provider Identifier (NPI):		
National Provider Identifier (NPI):		
National Provider Identifier (NPI):		
National Provider Identifier (NPI): DEA Number: (Attach copy to applicati	Exp. Date:	

12.

13.

A. DEMOGRAPHIC AND PERSONAL DATA (Continued)

COMPLETE ONLY IF LICENSED IN SOUTH CAROLINA

SC Controlled Drug Substance Certificate:

(Attach a copy to application)

Expiration Date:

14. **Provide the following information for each state in which you are currently or were previously licensed to Practice** (If not enough space please attach additional sheet)

STATE	DATE OF LICENSE	LICENSE NUMBER	STATUS Active, Inactive, Suspended	EXPIRATION DATE
	xx/xx/xxxx			xx/xx/xxxx

PLEASE ATTACH A COPY OF EACH STATE LICENSE CERTIFICATE

a.	If you are certified by a specialty board, ir	ndicate name of board and date of certificate.	
		Date Certified: xx/xx/xxxx	Exp. Date: xx/xx/xxxx
	(Primary Specialty Board)		
		Date Certified: xx/xx/xxxx	Exp. Date: xx/xx/xxxx
	(Secondary Specialty Board)		
b	Are you listed in the American Board of M	Medical specialists? YES NO	
	If you have applied to a specialty board fo	or examination, give the name of board and the	date of scheduled examination
с.			Date: xx/xx/xxxx
c.			
C.			
c. d.	If you have not applied to a specialty boar		

A. DEMOGRAPHIC AND PERSONAL DATA (Continued)

16.	List the dates of all <u>current professional memberships</u> in societies, including state and county societies:					
		FROM	ТО			

17. List all hospitals where you <u>currently</u> have privileges and indicate the type and status of those privileges:

(Type: active, admitting, associate, consulting, courtesy. Status: pending, provisional, suspended, temporary, visiting)

Hospital	Privilege and Status of Privilege	Estimated % of Admission
(primary admitting facility)		

18.	ou do not have admitting privileges, who admits for you?		
	Name:	Name:	
	Address:	Address:	
	Phone: xxx-xxx-xxxx/xxxx	Phone: xxx-xxx-xxxx/xxxx	

B. EDUCATION AND PRACTICE HISTORY

1. Medical, Dental, or other Professional School Attended:

Institution:			
Address:			
(Street)	(City)		(State) (Zip)
Degree:		From: xx/xx/xxxx	To: xx/xx/xxxx

Please attach Educational Commission of Foreign Medical Graduate Certificate – (ECFMG), if applicable.

2. Internship Institution: Address: (Street) (City) (State) (Zip) Specialty: From: xx/xx/xxxx To: xx/xx/xxxx

Institution:		
Address:		
(Street)	(City)	(State) (Zip)

Institution:			
Address:			
(Street)	(City)	(State)	(Zip)

B. EDUCATION AND PRACTICE HISTORY (Continued)

5. List work history since beginning of medical, dental, or other professional school; please be specific. (If not enough space, please attach additional sheet)

(in not enough space, preude anathenia sheet)					
	FROM	ТО			
(Current Practice)	mm/yyyy	mm/yyyy			
(Previous Practice)	mm/yyyy	mm/yyyy			
(Previous Practice)	mm/yyyy	mm/yyyy			
(Previous Practice)	mm/yyyy	mm/yyyy			
(Previous Practice)	mm/yyyy	mm/yyyy			

6. List other training and/or education (including CME) within the last three years, if applicable.

7.

Have you involuntarily or voluntarily withdrawn or been suspended from any internship, residency or fellowship training program? Please explain:

8.

Please explain any incident(s) in which you have involuntarily or voluntarily withdrawn your application for appointment, clinical privileges or reappointment before a decision was made by a hospital or healthcare facility's governing board.

C. PROFESSIONAL INFORMATION

Please check yes or no for the following questions. Please complete the attached Supplemental Form for any questions to which you answer "yes". Also <u>please sign and date this application</u>. If this application does not have <u>the provider's signature</u>, it cannot be accepted.

1.	Has your license to practice in any jurisdiction ever been limited, restricted, reduced, suspended, voluntarily surrendered, revoked, denied or not renewed; have you ever been reprimanded by a state licensing agency; or are any of these actions pending with respect to your license; are you under investigation by any licensing or regulatory agency? (<i>If yes, please complete Supplemental Question No. 1.</i>)	Y	N
2.	Has your professional employment or membership in a professional organization ever been subject to disciplinary proceedings, denied, limited, restricted, reduced, suspended, revoked, not renewed, or voluntarily relinquished during or under threat of termination for any reason? (<i>If yes, please complete Supplemental Question No.2.</i>)	Y	N 🗌
3.	Has your Drug Enforcement Agency registration or other controlled substance authorization ever been limited, restricted, reduced, suspended, revoked, denied, not renewed, or have you voluntarily surrendered or limited your registration during or under the threat of an investigation or are any such actions pending? (<i>If yes, please complete Supplemental Question No.3.</i>)	Y	N 🗌
4.	Have you ever been sanctioned or suspended by Medicare or Medicaid? (<i>If yes, please complete Supplemental Question No.4.</i>)	Y 🗌	N 🗌
5.	To your knowledge, have you ever been reported to the National Practitioner Data Bank or the North/South Carolina Board of Medical Examiners? <i>(If yes, please complete Supplemental Question No.5.)</i>	Y 🗌	N 🗌
6.	Have you ever been convicted of a felony or misdemeanor, or are you under investigation with respect to such conduct? (<i>If yes, please complete Supplemental Question No.6.</i>)	Y	N 🗌
7.	Has a professional liability claim been assessed against you in the past five years, or are there any professional liability cases pending against you? (<i>If yes, please complete Supplemental Question No.7.</i>)	Y	N
8.	Has any liability insurance carrier canceled, refused coverage, or rated up because of unusual risk or have any procedures been excluded from your coverage? (<i>If yes, please complete Supplemental Question No. 8.</i>)	Y	N 🗌
9.	Have you ever practiced without liability coverage? (If yes, please complete Supplemental Question No.9.)	Y 🗌	N 🗌
10.	Do you currently have any medical, chemical dependency or psychiatric conditions that might adversely affect your ability to practice medicine or surgery or to perform the essential functions of your position? (<i>If yes, please complete Supplemental Question No.10.</i>)	Y 🗌	N
11.	Have your Hospital and/or Clinic privileges ever been limited, restricted, reduced, suspended, revoked, denied, not renewed, or have you voluntarily surrendered or limited your privileges during or under the threat of an investigation or are any such actions pending? (<i>If yes, please complete Supplemental Question No. 11</i>).	Y	N 🗌

Provider Name:	Provider ID#	
	(if applicable)	

1. License Limited, Reprimanded, etc.

List State(s) where action took place:				
Date(s) License revoked, suspended, etc.	From xx/xx/xxxx	To xx/xx/xxxx		
Please explain:				

2. Employment/Membership Suspended, Limited, etc.

List State(s) where action took place:
List Professional Organization:
Please explain:

3. Drug Enforcement Agency (DEA) Explanation.

List State(s) where action took place:				
D1				
Please explain:				

Provider Name:	Provider ID#
	(if applicable)

4. Medicare/Medicaid Sanction Disciplinary Action(s)

Disciplined Action((s):			
List State(s):				
Date(s) of action.	From xx/xx/xxxx	To xx/xx/xxxx		
Please explain:				

5. National Practitioner Data Bank Report(s)

Please explain the NPDB report (*if you have a copy please attach*):

6. Felony or Misdemeanor

Did you serve a sentence: Y N	If YES, check how many years: 1 2 3 4 5 6	Other:
List State(s):		
Please explain charge and verdict:		

Provider Name:	Provider ID#
	(if applicable)

7. Named in Professional Liability Judgment, Settlement, etc.

Please explain, include dates & amounts:

8. Cancelled, Refused Coverage, etc.

Please list Insurance Carrier(s):

Please explain:

9. Practiced Without Liability Coverage

Please explain:

Provider Name:	Provider ID#
	(if applicable)
·	

10. Medical, Chemical Dependency, or Psychiatric Conditions

Please explain in detail:			

11. Hospital or Clinic Privileges Revoked, Restricted, etc.

List Hospital(s):			
Date privileges revoked, suspended, etc.	From xx/xx/xxxx	To xx/xx/xxxx	
Please explain:			

Attestation Statement

(IMPORTANT: Submit Original Only)

This application is to be signed by each individual provider submitting an application.

Fill in each space with the name of the Health Plan for which you are applying. No Stamps or Copies Please

All information submitted by me in this application, as well as any attachments or supplemental information, is true, current, and complete to my best knowledge and belief as of the date of signature below. I fully understand that any significant misstatement in this application may constitute cause for denial of my application or termination of a resulting participation agreement.

By application for membership in		, I signify my willingness to appear for interview in		
regard to my application. I authorize	;	to consult with administrators and members of the		
medical staffs of hospitals or institutions with which I have been associated and with others, including past and present malpractice carriers, who may have information bearing on the questions in this application. Upon request, I will obtain an				
provide to	m	aterials pertaining to my qualifications and competence, including, materials		
relating to complaints filed, any disciplinary action, suspension, or action to curtail my medical- surgical privileges. I further consent to the inspection by representatives of of all documents that may be material to a				
evaluation of my professional qualifications and competence.				

I understand and agree that I, as an applicant, have the burden of producing adequate information for proper evaluation of my				
professional competence, character, ethics, and other qualifications and for resolving any doubt about such qu	qualifications. I			
release from liability all representatives of for their acts performed in good	od faith and			
without malice in connection with evaluating my application and my credentials and qualifications, and I release from any				
liability, all individuals and organizations that provide information to in g	good faith and			
without malice concerning this application and I hereby consent to the release and verification of information relating to any				
disciplinary action, suspension, or curtailment of medical-surgical privileges to .				

I understand that if my application is rejected for reasons relating to my professional conduct or competence,					
	, may report the rejection	to the appropriate state	e licensing l	ooard and/or National I	Practitioner
Data Bank. In the event I am acco	epted for participation in	, I hereby consent to			
	for inspection of my patie	ent records relating to			enrollees
as necessary for its peer and utiliz	zation review purposes as	permitted by state or f	èderal law a	and regulation I further	agree to
notify	in a timely man	ner (not to exceed 30 d	lays) of any	changes to the information	ation
on the initial application.					

PRINT NAME OF PROVIDER

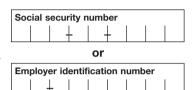
DATE

Please Sign and Complete this Application

nternal	Revenue Service						
page 2.	Name (as shown c	on your income tax return)					
No	Business name, if	different from above					
rint or type Instructions	Check appropriate	box: Individual/ Sole proprietor	Corporation	Partnership] Other I	•	Exempt from backup withholding
	Address (number,	street, and apt. or suite no.)				Requester's name and	address (optional)
P Specific	City, state, and ZI	P code					
See S	List account numb	per(s) here (optional)					
Part		er Identification Nun	nber (TIN)				

Enter your TIN in the appropriate box. The TIN provided must match the name given on Line 1 to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose



Part II Certification

number to enter.

Under penalties of perjury, I certify that:

- 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- 2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- 3. I am a U.S. person (including a U.S. resident alien).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. (See the instructions on page 4.)

Sign	Signature of	
Here	U.S. person 🕨	Date 🕨

Purpose of Form

A person who is required to file an information return with the IRS, must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

U.S. person. Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),

2. Certify that you are not subject to backup withholding, or

3. Claim exemption from backup withholding if you are a U.S. exempt payee.

In 3 above, if applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

For federal tax purposes, you are considered a person if you are:

• An individual who is a citizen or resident of the United States,

• A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States, or

• Any estate (other than a foreign estate) or trust. See Regulations sections 301.7701-6(a) and 7(a) for additional information.

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

• The U.S. owner of a disregarded entity and not the entity,

 $\bullet\,$ The U.S. grantor or other owner of a grantor trust and not the trust, and

• The U.S. trust (other than a grantor trust) and not the beneficiaries of the trust.

Foreign person. If you are a foreign person, do not use Form W-9. Instead, use the appropriate Form W-8 (see Publication 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the recipient has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:

1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.

2. The treaty article addressing the income.

3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.

4. The type and amount of income that qualifies for the exemption from tax.

5. Sufficient facts to justify the exemption from tax under the terms of the treaty article.

Example. Article 20 of the U.S.-China income tax treaty allows an exemption from tax for scholarship income received by a Chinese student temporarily present in the United States. Under U.S. law, this student will become a resident alien for tax purposes if his or her stay in the United States exceeds 5 calendar years. However, paragraph 2 of the first Protocol to the U.S.-China treaty (dated April 30, 1984) allows the provisions of Article 20 to continue to apply even after the Chinese student becomes a resident alien of the United States. A Chinese student who qualifies for this exception (under paragraph 2 of the first protocol) and is relying on this exception to claim an exemption from tax on his or her scholarship or fellowship income would attach to Form W-9 a statement that includes the information described above to support that exemption.

If you are a nonresident alien or a foreign entity not subject to backup withholding, give the requester the appropriate completed Form W-8.

What is backup withholding? Persons making certain payments to you must under certain conditions withhold and pay to the IRS 28% of such payments (after December 31, 2002). This is called "backup withholding." Payments that may be subject to backup withholding include interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

You will not be subject to backup withholding on payments you receive if you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return.

Payments you receive will be subject to backup withholding if:

1. You do not furnish your TIN to the requester,

2. You do not certify your TIN when required (see the Part II instructions on page 4 for details),

3. The IRS tells the requester that you furnished an incorrect TIN,

4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or

5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See the instructions below and the separate Instructions for the Requester of Form W-9.

Also see Special rules regarding partnerships on page 1.

Penalties

Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$50 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

Civil penalty for false information with respect to

withholding. If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a \$500 penalty.

Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If the requester discloses or uses TINs in violation of federal law, the requester may be subject to civil and criminal penalties.

Specific Instructions

Name

If you are an individual, you must generally enter the name shown on your income tax return. However, if you have changed your last name, for instance, due to marriage without informing the Social Security Administration of the name change, enter your first name, the last name shown on your social security card, and your new last name.

If the account is in joint names, list first, and then circle, the name of the person or entity whose number you entered in Part I of the form.

Sole proprietor. Enter your individual name as shown on your income tax return on the "Name" line. You may enter your business, trade, or "doing business as (DBA)" name on the "Business name" line.

Limited liability company (LLC). If you are a single-member LLC (including a foreign LLC with a domestic owner) that is disregarded as an entity separate from its owner under Treasury regulations section 301.7701-3, enter the owner's name on the "Name" line. Enter the LLC's name on the "Business name" line. Check the appropriate box for your filing status (sole proprietor, corporation, etc.), then check the box for "Other" and enter "LLC" in the space provided.

Other entities. Enter your business name as shown on required federal tax documents on the "Name" line. This name should match the name shown on the charter or other legal document creating the entity. You may enter any business, trade, or DBA name on the "Business name" line. **Note.** You are requested to check the appropriate box for your status (individual/sole proprietor, corporation, etc.).

Exempt From Backup Withholding

If you are exempt, enter your name as described above and check the appropriate box for your status, then check the "Exempt from backup withholding" box in the line following the business name, sign and date the form. Generally, individuals (including sole proprietors) are not exempt from backup withholding. Corporations are exempt from backup withholding for certain payments, such as interest and dividends.

Note. If you are exempt from backup withholding, you should still complete this form to avoid possible erroneous backup withholding.

Exempt payees. Backup withholding is not required on any payments made to the following payees:

1. An organization exempt from tax under section 501(a), any IRA, or a custodial account under section 403(b)(7) if the account satisfies the requirements of section 401(f)(2),

2. The United States or any of its agencies or instrumentalities,

3. A state, the District of Columbia, a possession of the United States, or any of their political subdivisions or instrumentalities,

4. A foreign government or any of its political subdivisions, agencies, or instrumentalities, or

5. An international organization or any of its agencies or instrumentalities.

Other payees that may be exempt from backup withholding include:

6. A corporation,

7. A foreign central bank of issue,

8. A dealer in securities or commodities required to register in the United States, the District of Columbia, or a possession of the United States,

9. A futures commission merchant registered with the Commodity Futures Trading Commission,

10. A real estate investment trust,

11. An entity registered at all times during the tax year under the Investment Company Act of 1940,

12. A common trust fund operated by a bank under section 584(a),

13. A financial institution,

14. A middleman known in the investment community as a nominee or custodian, or

15. A trust exempt from tax under section 664 or described in section 4947.

The chart below shows types of payments that may be exempt from backup withholding. The chart applies to the exempt recipients listed above, 1 through 15.

IF the payment is for	THEN the payment is exempt for
Interest and dividend payments	All exempt recipients except for 9
Broker transactions	Exempt recipients 1 through 13. Also, a person registered under the Investment Advisers Act of 1940 who regularly acts as a broker
Barter exchange transactions and patronage dividends	Exempt recipients 1 through 5
Payments over \$600 required to be reported and direct sales over \$5,000 ¹	Generally, exempt recipients 1 through 7

¹See Form 1099-MISC, Miscellaneous Income, and its instructions.

²However, the following payments made to a corporation (including gross proceeds paid to an attorney under section 6045(f), even if the attorney is a corporation) and reportable on Form 1099-MISC are not exempt from backup withholding: medical and health care payments, attorneys' fees; and payments for services paid by a federal executive agency.

Part I. Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. If you are a resident alien and you do not have and are not eligible to get an SSN, your TIN is your IRS individual taxpayer identification number (ITIN). Enter it in the social security number box. If you do not have an ITIN, see *How to get a TIN* below.

If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. However, the IRS prefers that you use your SSN.

If you are a single-owner LLC that is disregarded as an entity separate from its owner (see *Limited liability company (LLC)* on page 2), enter your SSN (or EIN, if you have one). If the LLC is a corporation, partnership, etc., enter the entity's EIN.

Note. See the chart on page 4 for further clarification of name and TIN combinations.

How to get a TIN. If you do not have a TIN, apply for one immediately. To apply for an SSN, get Form SS-5, Application for a Social Security Card, from your local Social Security Administration office or get this form online at *www.socialsecurity.gov*. You may also get this form by calling 1-800-772-1213. Use Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN, or Form SS-4, Application for Employer Identification Number, to apply for an EIN. You can apply for an EIN online by accessing the IRS website at *www.irs.gov/businesses* and clicking on Employer ID Numbers under Related Topics. You can get Forms W-7 and SS-4 from the IRS by visiting *www.irs.gov* or by calling 1-800-TAX-FORM (1-800-829-3676).

If you are asked to complete Form W-9 but do not have a TIN, write "Applied For" in the space for the TIN, sign and date the form, and give it to the requester. For interest and dividend payments, and certain payments made with respect to readily tradable instruments, generally you will have 60 days to get a TIN and give it to the requester before you are subject to backup withholding on payments. The 60-day rule does not apply to other types of payments. You will be subject to backup withholding on all such payments until you provide your TIN to the requester.

Note. Writing "Applied For" means that you have already applied for a TIN or that you intend to apply for one soon.

Caution: A disregarded domestic entity that has a foreign owner must use the appropriate Form W-8.

Part II. Certification

To establish to the withholding agent that you are a U.S. person, or resident alien, sign Form W-9. You may be requested to sign by the withholding agent even if items 1, 4, and 5 below indicate otherwise.

For a joint account, only the person whose TIN is shown in Part I should sign (when required). Exempt recipients, see *Exempt From Backup Withholding* on page 2.

Signature requirements. Complete the certification as indicated in 1 through 5 below.

1. Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts considered active during 1983. You must give your correct TIN, but you do not have to sign the certification.

2. Interest, dividend, broker, and barter exchange accounts opened after 1983 and broker accounts considered inactive during 1983. You must sign the certification or backup withholding will apply. If you are subject to backup withholding and you are merely providing your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.

3. Real estate transactions. You must sign the certification. You may cross out item 2 of the certification.

4. Other payments. You must give your correct TIN, but you do not have to sign the certification unless you have been notified that you have previously given an incorrect TIN. "Other payments" include payments made in the course of the requester's trade or business for rents, royalties, goods (other than bills for merchandise), medical and health care services (including payments to corporations), payments to a nonemployee for services, payments to certain fishing boat crew members and fishermen, and gross proceeds paid to attorneys (including payments to corporations).

5. Mortgage interest paid by you, acquisition or abandonment of secured property, cancellation of debt, qualified tuition program payments (under section 529), IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions. You must give your correct TIN, but you do not have to sign the certification.

What Name and Number To Give the Requester

For this type of account:	Give name and SSN of:
1. Individual	The individual
 Two or more individuals (joint account) 	The actual owner of the account or, if combined funds, the first individual on the account ¹
3. Custodian account of a minor (Uniform Gift to Minors Act)	The minor ²
4. a. The usual revocable savings trust (grantor is also trustee)	The grantor-trustee ¹
b. So-called trust account that is not a legal or valid trust under state law	The actual owner ¹
5. Sole proprietorship or single-owner LLC	The owner ³
For this type of account:	Give name and EIN of:
6. Sole proprietorship or single-owner LLC	The owner ³
 A valid trust, estate, or pension trust 	Legal entity ⁴
8. Corporate or LLC electing corporate status on Form 8832	The corporation
 Association, club, religious, charitable, educational, or other tax-exempt organization 	The organization
10. Partnership or multi-member LLC	The partnership
11. A broker or registered nominee	The broker or nominee
12. Account with the Department of Agriculture in the name of a public entity (such as a state or local government, school district, or prison) that receives agricultural program payments	The public entity

¹List first and circle the name of the person whose number you furnish. If only one person on a joint account has an SSN, that person's number must be furnished.

^cCircle the minor's name and furnish the minor's SSN.

³You must show your individual name and you may also enter your business or "DBA" name on the second name line. You may use either your SSN or EIN (if you have one). If you are a sole proprietor, IRS encourages you to use your SSN.

⁴ List first and circle the name of the legal trust, estate, or pension trust. (Do not furnish the TIN of the personal representative or trustee unless the legal entity itself is not designated in the account title.) Also see *Special rules regarding partnerships* on page 1.

Note. If no name is circled when more than one name is listed, the number will be considered to be that of the first name listed.

Privacy Act Notice

Section 6109 of the Internal Revenue Code requires you to provide your correct TIN to persons who must file information returns with the IRS to report interest, dividends, and certain other income paid to you, mortgage interest you paid, the acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA, or Archer MSA or HSA. The IRS uses the numbers for identification purposes and to help verify the accuracy of your tax return. The IRS may also provide this information to the Department of Justice for civil and criminal litigation, and to cities, states, the District of Columbia, and U.S. possessions to carry out their tax laws. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You must provide your TIN whether or not you are required to file a tax return. Payers must generally withhold 28% of taxable interest, dividend, and certain other payments to a payee who does not give a TIN to a payer. Certain penalties may also apply.







THE PROVIDER PARTNERSHIP PROGRAM OFFERS THREE LEVELS OF PARTICIPATION BASED ON BOARD SPACE COMMITMENT.

- Davis Vision participating provider may qualify to earn an extra \$5 for each submitted Davis Vision encounter up to \$3,000 during contract year.
- Davis Vision will provide an additional **\$5 for each qualifying Viva frame dispensed to Davis Vision members** with no annual limit.
- Davis Vision provider commitment ranges from 100 to 200 units of qualifying designer brands offered by Viva throughout term of agreement.

PROVIDER PARTNERSHIP PROGRAM

Please check the box below if you are interested in receiving more information about the Provider Partnership Program and a Viva Sales Consultant will contact you.

□ Yes, I am interested in receiving more information about the Provider Partnership Program.

Please return this form to: Davis Vision, Attn: Provider Recruitment 159 Express Street, PO Box 9104, Plainview, NY 11803

To learn more about the Provider Partnership Program today, contact Jaime Johansen at Viva International, 1-800-245-8482 x5324.

DAVIS VISION, INC. PARTICIPATING PROVIDER AGREEMENT FOR THE STATE OF NORTH CAROLINA

This PARTICIPATING PROVIDER AGREEMENT FOR THE STATE OF NORTH

CAROLINA (hereinafter "the Agreement" or "this Agreement") is entered into by and between **DAVIS** <u>VISION, INC</u>., (hereinafter "DAVIS") having its principal place of business located at <u>159 Express Street</u>, <u>Plainview, New York 11803</u> and <u>PARTICIPATING PROVIDER</u>* (hereinafter "PROVIDER") as defined herein below.

RECITALS

WHEREAS, **DAVIS** has entered into or intends to enter into agreements (hereinafter "Plan Contract(s)") with health maintenance organizations and other purchasers of vision care services (hereinafter "Plan(s)"); and

WHEREAS, **DAVIS** has established or shall establish a network of participating vision care providers (hereinafter "Network") for the provision of, or to arrange for the provision of, vision care services to individuals (hereinafter "Members") who are enrolled as Members of such Plans; and

WHEREAS, the parties desire to enter into this Agreement whereby PROVIDER agrees (upon satisfying all Network participation criteria) to provide certain vision care services (hereinafter "Covered Services") on behalf of DAVIS to Members of Plans under Plan Contract(s) with DAVIS.*

NOW, THEREFORE, in consideration of the mutual covenants and promises contained herein, and intending to be bound hereby, the parties agree as follows:

I PREAMBLE AND RECITALS

.1 The preamble and recitals set forth above are hereby incorporated into and made a part of this Agreement.

II DEFINITIONS

.1 "**Centers for Medicare and Medicaid Services**" (hereinafter "CMS") means the division of the United States Department of Health and Human Services formerly know as the Health Care Financing Administration (HFCA) or any successor agency.

.2 "Clean Claim" means a claim for payment for services which contains the following information: (a) a valid authorization number referencing Member, and Member information; (b) a valid **DAVIS**-assigned **PROVIDER** number; (c) the date of service; (d) the primary diagnosis code; (e) an indication as to whether or not dilation was performed; (f) a description of services provided (i.e. examination, materials, etc.); and if applicable, (g) all necessary prescription eyewear order information. Any claim that does not have all of the information herein set forth may be pended or denied until all information is received from the **PROVIDER** and/or Member.

.3 "**Copayment**" or "**Deductible**" means those charges for vision care services, which shall be collected directly by **PROVIDER** from Member as payment, in addition to the fees paid to **PROVIDER** by **DAVIS** in accordance with the Member's benefit program.

.4 "Covered Services" means a complete and routine eye examination including, but not

limited to, visual acuities, internal and external examination, (including dilation where professionally indicated,) refraction, binocular function testing, tonometry, neurological integrity, biomicroscopy, keratometry, diagnosis and treatment plan and when authorized by state law and covered by a Plan(s) Product, medical eye care, diagnosis, treatment and eye care management services, and ordering and dispensing plan eyeglasses from a **DAVIS** laboratory, when applicable.

.5 "**Division of Medical Assistance**" (hereinafter "DMA") means the North Carolina Division of Medical Assistance, a division of the North Carolina Department of Health and Human Services.

.6 "Generally Accepted Standards of Medical Practice" means standards that are based upon: credible scientific evidence published in peer-reviewed medical literature and generally recognized by the relevant medical community; physician and health care provider specialty society recommendations; the views of physicians and health care providers practicing in relevant clinical areas and any other relevant factor as determined by statute(s) and/or regulation(s).

.7 "Managed Care Organization" (hereinafter "MCO") means an entity that has, or is seeking to qualify for a comprehensive risk contract and that is: (1) a Federally qualified HMO that meets the advance directives requirements of 42 CFR 489.100-104; or (2) any public or private entity that meets the advance directives requirements and is determined to also meet the following conditions: a) makes the services it provides to its enrollees as accessible (in terms of timeliness, amount, duration, and scope) as those services are accessible to other recipients within the area served by the entity, and b) meets the solvency standards of 42 CFR 438.116.

.8 "**Medical Assistance Program/Medicaid**" means the joint Federal and State program, administered by the Centers for Medicare and Medicaid Services (and its successors or assigns), which provides medical assistance to low income persons pursuant to Title 42 of the United States Code, Chapter 7 of the Social Security Act, Subchapter XIX Grants to States for Medical Assistance Programs, Section 1396 <u>et seq.</u> as amended from time to time, or any successor program(s) thereto regardless of the name(s) thereof.

.9 "Medical Necessity" / "Medically Necessary Services." With respect to the Medical Assistance Program (MAP), "Medical Necessity" or "Medically Necessary Services" are those services or supplies necessary to prevent, diagnose, correct, prevent the worsening of, alleviate, ameliorate, or cure a physical or mental illness or condition; to maintain health; to prevent the onset of an illness, condition, or disability; to prevent or treat a condition that endangers life or causes suffering or pain or results in illness or infirmity; to prevent the deterioration of a condition; to promote the development or maintenance of maximal functioning capacity in performing daily activities, taking into account both the functional capacity of the individual and those functional capacities that are appropriate for individuals of the same age; to prevent or treat a condition that threatens to cause or aggravate a handicap or cause physical deformity or malfunction, and there is no other equally effective, more conservative or substantially less costly course of treatment available or suitable for the enrollee. The services provided, as well as the type of provider and setting, must be reflective of the level of services that can be safely provided, must be consistent with the diagnosis of the condition and appropriate to the specific medical needs of the enrollee and not solely for the convenience of the enrollee or provider of service and in accordance with standards of good medical practice and generally recognized by the medical scientific community as effective. A course of treatment may include mere observation or where appropriate no treatment at all. Experimental services or services generally regarded by the medical profession as unacceptable treatment are not Medically Necessary Services for purposes of this Agreement.

.10 "Medical Necessity" / "Medically Necessary" / "Medically Appropriate." With respect to the Medicare and/or Medicare Advantage program, in order for services provided to be deemed Medically Necessary or Medically Appropriate, Covered Services must: (1) be recommended by a **PROVIDER** who is treating the Member and practicing within the scope of her/his license and (2) satisfy each and every one of the following criteria:

(a) The Covered Service is required in order to diagnose or treat the Member's medical condition (the convenience of the Member, the Member's family or the Participating Provider is not a factor to be considered in this determination); and

(b) The Covered Service is safe and effective: (i.e. the Covered Service must)
(i) be appropriate within generally accepted standards of practice;
(ii) be efficacious, as demonstrated by scientifically supported evidence;
(iii) be consistent with the symptoms or diagnosis and treatment of the Member's medical condition; and
(iv) the reasonably anticipated benefits of the Covered Service must outweigh the reasonably anticipated risks; and

(c) The Covered Service is the least costly alternative course of diagnosis or treatment that is adequate for the Member's medical condition; factors to be considered include, but are not limited, to whether the Covered Service can be safely provided for the same or lesser cost in a medically appropriate alternative setting; and

(d) The Covered Service, or the specific use thereof, for which coverage is requested is not experimental or investigational. A service or the specific use of a service is investigational or experimental if there is not adequate, empirically-based, objective, clinical scientific evidence that it is safe and effective. This standard is not met by (i) a Participating Provider's subjective medical opinion as to the safety or efficacy of a service or specific use or (ii) a reasonable medical or clinical hypothesis based on an extrapolation from use in another setting or from use in diagnosing or treating a different condition. Use of a drug or biological product that has not received FDA approval is experimental unless such off-label use is shown to be widespread and generally accepted in the medical community as an effective treatment in the setting and condition for which coverage is requested.

.11 "**Medical Necessity**" With respect to Plans other than Medicare, Medicare Advantage and Medicaid, and in accordance with chapter 58, Article 3, paragraph 200(b) of the North Carolina General Statutes the term "Medical Necessity" means or describes Covered Services that are:

(1) Provided for the diagnosis, treatment, cure, or relief of a health condition, illness, injury, or disease; and, except as allowed under G.S. 58-3-255, not for experimental, investigational, or cosmetic purposes.

(2) Necessary for and appropriate to the diagnosis, treatment, cure, or relief of a health condition, illness, injury, disease, or its symptoms.

(3) Within generally accepted standards of medical care in the community.

(4) Not solely for the convenience of the insured, the insured's family, or the

provider.

(a) Notwithstanding the foregoing, Medical Necessity as defined in the preceding paragraph, shall not include any service(s) that Plan(s), in its sole discretion, deems more costly than an alternative service or sequence of services that are at least as likely to produce equivalent therapeutic and/or diagnostic results as to the Member's illness, injury, or disease.

.12 "Medical-Record Information" means personal information that:

(a) Relates to an individual's physical or mental condition, medical history, or medical treatment; and

(b) Is obtained from a medical professional or medical-care institution, from the individual, or from the individual's spouse, parent, or legal guardian.

.13 "**Medicare**" means the Federal program providing medical assistance to aged and disabled persons pursuant to Title 42 of the United States Code, Chapter 7 of the Social Security Act, Subchapter XVIII Health Insurance for Aged and Disabled, Section 1395 <u>et seq</u>, as amended from time to time, or any successor program(s) thereto regardless of the name(s) thereof.

.14 "Medicare Advantage Member" means a Member who is enrolled in and who is covered under a Medicare Advantage Program.

.15 "**Medicare Advantage Program**" shall mean a product established by Plan(s) pursuant to a contract with CMS which complies with all applicable requirements of Part C of the Social Security Act, as amended from time to time, and which is available to individuals entitled to and enrolled in Medicare or any successor program(s) thereto regardless of the name(s) thereof.

.16 "**Member**" means a person who is enrolled in a Plan (including enrolled dependents) and is entitled to receive Covered Services.

.17 "**Network**" means the arrangement of Participating Providers established to service eligible Members and eligible dependents enrolled in or who have entered into contract with, or on whose behalf a contract has been entered into with Plan(s).

.18 "Non-Covered Services" means those vision care services which are not Covered Services under Plan Contracts.

.19 "North Carolina Department of Health and Human Services" (hereinafter "NC DHHS") means an agency of the executive branch of the North Carolina State government, authorized by the North Carolina Administrative Code ("NCAC").

.20 "**Participating Provider**" means a licensed health facility which has entered into, or a licensed health professional who has entered into an agreement with **DAVIS** to provide Medically Appropriate Covered Services to Members pursuant to the Plan Contract(s) between **DAVIS** and Plan(s) and those employed and/or affiliated, independent, or subcontracted optometrists or ophthalmologists who have entered into agreements with **PROVIDER**, who have been identified to **DAVIS** and have satisfied Network participation criteria, and who will provide Medically Appropriate Covered Services to Members pursuant to the Plan Contract(s) between **DAVIS** and Plan(s). All obligations hereunder that are applicable to **PROVIDER** are and shall be deemed to be applicable as to Participating Provider(s) hereunder.

.21 "**Personal Information**" means any individually identifiable information gathered in connection with an insurance transaction from which judgments can be made about an individual's character, habits, avocations, finances, occupation, general reputation, credit, health, or any other personal characteristics. "Personal information" includes an individual's name and address and medical-record information, but does not include privileged information.

Medicaid, preferred provider organizations, corporations, trust funds, municipalities, employers, employer groups, and/or other purchasers of vision care services that have entered into a Plan Contract with **DAVIS** to have a Plan Product administered by **DAVIS**.

.23 "**Plan Contract(s)**" means the agreement(s) between **DAVIS** and Plan(s) to provide or to arrange for the provision of vision care services to persons enrolled as Members of such Plan(s).

.24 "**Product**" means the vision care, benefit program services that shall be offered to Member(s) by the Plan(s) through Plan Contracts with **DAVIS**.

.25 "**Provider Manual**" means the **DAVIS** Vision Care Plan Provider Manual, as amended from time to time by **DAVIS**, incorporated by reference and available to **PROVIDER** on **DAVIS**'website.

.26 "**State**" means the State of North Carolina or the state in which **PROVIDER**'s practice is located or the state in which the **PROVIDER** renders services to a Member.

.27 "**United States Code of Federal Regulations**" (hereinafter "CFR") means the codification of the general and permanent rules and regulations published in the Federal Register by the executive department and agencies of the Federal government.

.28 "United States Department of Health and Human Services" (hereinafter "DHHS") means the executive department of the Federal government which provides oversight to the Centers for Medicare and Medicaid Services (CMS).

III SERVICES TO BE PERFORMED BY THE PROVIDER

.1 <u>Frame Collection</u>. As a bailment, <u>and if applicable</u>, **PROVIDER** shall maintain the selection of Plan approved frames in accordance with the Provider Manual and as set forth herein:

- (a) **PROVIDER** agrees that the frame collection will be shown to all Members receiving eyeglasses under the Plan.
- (b) **PROVIDER** agrees that the frame collection shall be openly displayed in an area accessible to all Members.
- (c) **PROVIDER** shall maintain the frame collection in the exact condition in which it was delivered less any normal deterioration.
- (d) **PROVIDER** shall not permanently remove any frames from the display. **PROVIDER** shall not remove any advertising materials from the display.
- (e) The cost of the frame collection and display is assumed by DAVIS and remains the property of DAVIS. DAVIS retains the right to take possession of the frame collection when PROVIDER ceases to participate with the Plan and, with reasonable notice, at any other time. PROVIDER assumes full responsibility for the cost of any missing frames and will be required to reimburse DAVIS for missing and unaccounted for frames.
- (f) Upon reasonable notice, and at any time, **DAVIS** shall have the right to alter the advertising materials displayed as well as any frame(s) contained in the collection.

(g) Should the display and/or frame(s) contained in the collection be damaged due to acts of God, acts of terrorism, war, riots, earthquake, floods, or fire, **PROVIDER** shall assume full cost of the display and/or frame collection and will be required to reimburse **DAVIS** its fair market value.

.2 <u>Open Clinical Dialogue</u>. Nothing contained herein shall preclude **PROVIDER** from engaging in open clinical dialogue with Members, including but not limited to the discussion of all possible and/or applicable treatments, whether such treatments are Covered Services under the applicable **DAVIS** benefit program designs.

.3 <u>Services</u>. **PROVIDER** shall provide all Medically Appropriate Covered Services to Members within the scope of his/her/its license, and shall manage, coordinate and monitor all such care rendered to each such Member to ensure that it is cost-effective and Medically Appropriate. **PROVIDER** agrees and acknowledges that Covered Services hereunder shall be governed by and construed in accordance with all laws, regulations, and contractual obligations of the MCO.

.4 <u>Scope of Practice</u>. The parties hereto agree and acknowledge that nothing contained in this Agreement shall be construed as a gag clause limiting or prohibiting **PROVIDER** and/or Participating Providers from acting within his/her/its lawful scope of practice, or from advising or advocating on behalf of a current, prospective, or former patient or Member (or from advising a person designated by a current, prospective, or former patient or Member who is acting on patient/Member's behalf) with regard to the following:

.4.1 The Member's health status, medical care, or treatment options, including any alternative treatment that may be self-administered;

.4.2 Any information the Member needs in order to decide among all relevant treatment

options;

.4.3 The risks, benefits, and consequences of treatment versus non-treatment; and

.4.4 The Member's right to participate in decisions regarding his or her health care, including the right to refuse treatment and to express preferences about future treatment decisions.

.4.5 Information or opinions regarding the terms, requirements or services of the health care benefit plan as they relate to the medical needs of the patient; and

.4.6 The termination of **PROVIDER**'s agreement with the MCO or the fact that the **PROVIDER** will otherwise no longer provide vision care services under the **DAVIS** Plan Contract(s) with MCO.

.5 <u>Treatment Records</u>. **PROVIDER** shall (1) establish and maintain a treatment record consistent, in form and content, with generally accepted standards and the requirements of **DAVIS** and Plan(s); and (2) promptly provide **DAVIS** and Plan(s) with copies of treatment records when requested; and (3) keep treatment records confidential.

IV COMPENSATION

.1 <u>Compensation</u>. **DAVIS** shall pay **PROVIDER** the compensation amounts communicated to **PROVIDER** by **DAVIS** from time to time, and hereby incorporated by reference, as full compensation for the Covered Services provided by **PROVIDER** to Members under applicable Plan(s) pursuant to this Agreement.

.2 <u>Copayments, Deductibles and Discount</u>. **PROVIDER** shall bill and collect all Copayments and Deductibles from Member(s), which are <u>specifically permitted and/or applicable</u> to Member(s)' benefit program. **PROVIDER** shall bill and collect all charges from a Member for those Non-Covered Services provided to a Member. **PROVIDER** may only bill the Member when **DAVIS** has denied prior authorization for the service(s) and when the following conditions are met:

(a) The Member has been notified by the **PROVIDER** of the financial liability in advance of the service delivery;

(b) The notification by the **PROVIDER** is in writing, specific to the service being rendered, and clearly states that the Member is financially responsible for the specific service. A general patient liability statement which is signed by all patients is not sufficient for this purpose;

(c) The notification is dated and signed by the Member; and

(d) To the extent permitted by law, **PROVIDER** shall provide a courtesy discount of twenty percent (20%) off of **PROVIDER's** usual and customary fees to Members for the purchase of materials not covered by a Plan(s), and/or a discount of ten percent (10%) off of **PROVIDER's** usual and customary fees for disposable contact lenses.

.3 <u>Financial Incentives</u>. DAVIS shall not provide PROVIDER with any financial incentive to withhold Covered Services, which are Medically Appropriate. Further, the parties hereto agree to comply with and to be bound by, to the same extent as if the sections were restated in their entirety herein, the provisions of 42 CFR §417.479 and 42 CFR §434.70, as amended by the final rule effective January 1, 1997, and as promulgated by the CMS (formerly the Health Care Financing Administration, DHHS). In part, these sections govern physician incentive plans operated by Federally qualified health maintenance organizations and competitive medical plans contracting with the Medicare program, and certain health maintenance organizations and health insuring organizations contracting with the Medicaid program. As applicable and pursuant to 42 CFR §417.479 and 42 CFR §434.70, no specific payment will be made directly or indirectly, under Plans hereunder, to a physician or physician group as an inducement to reduce or limit medically necessary services furnished to a Member.

.4 <u>Member Billing/Hold Harmless</u>. Notwithstanding anything herein to the contrary, **PROVIDER** agrees that **DAVIS**' payment hereunder constitutes payment in full and except as otherwise provided for in a Member's benefit program, **PROVIDER** shall look only to **DAVIS** for compensation for Covered Services provided to Members and shall at no time seek compensation for Covered Services from Members, or from the MCO, the Plan, the NC DHHS, or the DMA, even if **DAVIS** for any reason, including insolvency or breach of this Agreement, fails to pay **PROVIDER**. No surcharge to any Member shall be permitted. A surcharge shall, for purposes of this Agreement, be deemed to include any additional fee not 080707.1312 7 DavisVision\Par_Provider_Agreement\NC\Confidential SUBJECT TO REGULATORY REVIEW provided for in the Member's benefit program. This hold harmless provision supersedes any oral or written agreement to the contrary, shall survive termination of this Agreement regardless of the reason for termination, shall be construed to be for the benefit of the Member(s) and, shall not be changed without the approval of appropriate regulatory authorities.

.5 Payment of Compensation. Payment shall be made to **PROVIDER** on a fee for service basis within thirty (30) days of receipt of a Clean Claim by DAVIS or in accordance with the applicable **State's prompt pay statute, whichever is least restrictive**. Notwithstanding anything herein to the contrary, **PROVIDER** shall bill **DAVIS** for all Covered Services rendered to a Member, less any Copayment and Deductible collected or to be collected from the Member. For all Covered Services rendered by PROVIDER to a Member hereunder, **PROVIDER** shall, within one hundred and eighty (180) days following the provision of Covered Services, submit to DAVIS an invoice. (Such invoice may be written, electronic or verbal, and shall be approved as to form and content by DAVIS). Failure of PROVIDER to submit said invoice within one hundred and eighty (180) days of service delivery will, at DAVIS' option, result in nonpayment by DAVIS to PROVIDER for the Covered Services rendered. If PROVIDER is indebted to **DAVIS** for any reason, including, but not limited to, erroneous claim payments or payments due for materials and supplies, **DAVIS** may offset such indebtedness against any compensation due to **PROVIDER** pursuant to this Agreement. In instances when **DAVIS** is not the primary payor, **PROVIDER** will submit a claim to **DAVIS** no later than one hundred and eighty (180) days after receipt of payment from the primary payor, or in accordance with applicable State statute(s). Should DAVIS not pay PROVIDER within the timeframe(s) specified herein or in accordance with the applicable State claims payment statute(s), **DAVIS** shall, within thirty (30) calendar days of receipt of claim, provide written notice to **PROVIDER**, specifying the reason(s) for denial and itemizing or describing the information needed to make the claim a Clean Claim. DAVIS shall deny any open claim and close such claim if **PROVIDER** does not provide **DAVIS** with the requested information within ninety (90) days after the date of **DAVIS**' written request for additional information. DAVIS shall not be in violation of this provision and shall have no obligation to pay claims, which DAVIS reasonably believes to be fraudulent and of which DAVIS notifies PROVIDER.

(a) From time to time, **PROVIDER** may receive Copayments and Deductibles, which will afford **PROVIDER** with compensation amounts in excess of the amounts due to **PROVIDER** for providing Covered Services hereunder. Such receipts are hereinafter referred to as a "Negative Balance." When a Negative Balance arises, **DAVIS** shall have the right to offset future compensation owed to **PROVIDER** with the amount owed to **DAVIS**. At **DAVIS**' sole discretion, **DAVIS** may bill **PROVIDER** for a Negative Balance(s). **PROVIDER** shall be responsible to remit such Negative Balance to **DAVIS** within fifteen (15) days of receipt of invoice from **DAVIS**. Should payment not be received by **DAVIS** within the aforementioned timeframe, **DAVIS** retains the right to seek assistance from various collection agencies and/or to suspend or permanently terminate **PROVIDER** from further participation in **DAVIS**' network in accordance with the suspension and termination provisions set forth in this Agreement.

.6 <u>Plan Hold Harmless Provisions</u>. **PROVIDER** agrees that he/she/it shall look only to **DAVIS** for compensation for Covered Services as set forth above and shall hold each Plan harmless from any obligation to compensate **PROVIDER** for Covered Services.

OBLIGATIONS OF PROVIDER

.1 Access to Records. To the extent applicable and necessary for DAVIS and/or Plan(s) to meet their respective data reporting and submission obligations to CMS, or other appropriate governmental agency; PROVIDER shall provide to DAVIS and/or Plan(s) all data and information in PROVIDER's possession. Such information shall include, but shall not be limited to the following:

- .1.1 any data necessary to characterize the context and purposes of each encounter with a Member, including without limitation, appropriate diagnosis codes applicable to a Member; and
- any information necessary for Plan(s) to administer and evaluate .1.2 program(s); and
- .1.3 as requested by DAVIS, any information necessary (a) to show establishment and facilitation of a process for current and prospective Medicare Advantage Members to exercise choice in obtaining Covered Services; (b) to report disenrollment rates of Medicare Advantage Members enrolled in Plan(s) for the previous two (2) years; (c) to report Medicare Advantage Member satisfaction; and (d) to report health outcomes; and
- any information and data necessary for **DAVIS** and/or Plan(s) to meet the .1.4 physician incentive disclosure obligations under Medicare Laws and CMS instructions and policies; and
- any data necessary for DAVIS and/or Plan(s) to meet their respective .1.5 reporting obligations under 42 C.F.R. § 422.516 and all other sections of 42 C.F.R. § 422 relevant to reporting obligations.
- Further, **PROVIDER** shall certify the accuracy, completeness and .1.6 truthfulness of **PROVIDER**-generated encounter data that **DAVIS** and/or Plan(s) are obligated to submit to CMS.

.2 COB Obligation of PROVIDER. PROVIDER shall cooperate with DAVIS with respect to Coordination of Benefits (COB) and will bill and collect from other payer(s) such charges for which the other payer(s) are responsible. **PROVIDER** shall report all payments and collections received and attach all Explanations of Benefits (EOBs) in accordance with this Section V.2 to **DAVIS** when billing is submitted for payment.

.3 Compliance with Law and Ethical Standards. During the term of this Agreement, **PROVIDER** and **DAVIS** shall at all times comply with all applicable federal, State or municipal statutes or ordinances, all applicable rules and regulations, and all applicable Federal and State tax laws, and the ethical standards of the appropriate professional society. If at any time during the term of this Agreement, **PROVIDER's** license to operate or to practice his/her/its profession is suspended, conditioned or revoked, **PROVIDER** shall timely notify **DAVIS**, and without regard to a final adjudication or disposition of such suspension, condition or revocation, this Agreement shall immediately terminate, become null and void, and be of no further force or effect, except as provided herein. PROVIDER agrees to cooperate with DAVIS so that **DAVIS** may meet any requirements imposed on **DAVIS** by State and federal law, as amended, and all regulations issued pursuant thereto.

.4 <u>Compliance with DAVIS Rules</u>. **PROVIDER** agrees to be bound by all of the provisions of the rules and regulations of **DAVIS**, including, without limitation, those set forth in the Provider Manual. **PROVIDER** recognizes **DAVIS** may, from time to time, amend such provisions and that such amended provisions shall be similarly binding on **PROVIDER**. **PROVIDER** agrees to cooperate with any administrative procedures adopted by **DAVIS** regarding the performance of Covered Services pursuant to this Agreement.

(a) To the extent that a requirement of the Medicare Advantage, or Medicaid Program is found in a policy or other procedural guide of **DAVIS**, Plan(s), NC DHHS, DMA or other government agency, and is not otherwise specified in this Agreement, **PROVIDER** will comply and agrees to require its employees, agents, subcontractors and independent contractors to comply with such policies, manuals, and procedures with regard to the provision of Covered Services to Members of such Programs.

(b) In the provision of Covered Services to Members, **PROVIDER** agrees to comply, and agrees to require its employees, agents, subcontractors and independent contractors to comply with all applicable laws and administrative requirements; including but not limited to Medicare and Medicaid laws and regulations, CMS instructions and policies, and DMA regulations, and **DAVIS**' and Plan(s)' policies regarding credentialing, re-credentialing, utilization review, quality improvement, performance improvement, medical management, external quality reviews, peer review, complaint, grievance resolution and appeals processes, comparative performance analysis, and enforcement and monitoring by appropriate government agencies.

(c) **PROVIDER** acknowledges and agrees that in relation to the provision of Covered Services to Medicare Advantage Members and Plan(s) hereunder, **PROVIDER**, and **PROVIDER**'s employees, agents, subcontractors, and independent contractors, must meet all applicable Medicare Advantage credentialing requirements. **PROVIDER** acknowledges and understands that the Medicare Advantage Plan is ultimately responsible to CMS for performance of such services; such services shall be monitored by the Plan(s); and the Plan(s) retain the right to approve, suspend, or to terminate any **PROVIDER** from such Plan(s).

.5 <u>Confidentiality of Member Information</u>. **PROVIDER** shall be bound by the same standards of confidentiality which apply to the NC DHHS, the DMA and the State of North Carolina including but not limited to unauthorized uses of or disclosures of Personal Information, and the standards of confidentiality pursuant to the Health Insurance Portability and Accountability Act of 1996 and its implementing regulations.

(a) **PROVIDER** shall safeguard all Personal Information about Members according to applicable Federal and State laws and regulations, including the North Carolina General Statutes, Chapter 58, Article 39. All material and information, in particular information relating to Members which is provided to or obtained by or through **PROVIDER**'s performance under this Agreement, whether verbal, written, tape, or otherwise, shall be reported as confidential information to the extent confidential treatment is provided under Federal and State laws. **PROVIDER** shall not use any information so obtained in any manner except as necessary for the proper discharge of his/her/its obligations and securement of his/her/its rights under this Agreement. Neither **DAVIS** nor **PROVIDER** shall share confidential information with any Member(s)' employer, absent the Member(s)' written consent for such disclosure. **PROVIDER** agrees to comply with the requirements of the Health Insurance Portability and Accountability Act ("HIPAA") relating to the exchange of information and shall cooperate with **DAVIS** in its efforts to ensure compliance with the privacy

regulations promulgated under HIPAA and other related privacy laws. **PROVIDER** and **DAVIS** acknowledge that the activities conducted to perform the obligations undertaken in this Agreement are or may be subject to HIPAA as well as the regulations promulgated to implement HIPAA. **PROVIDER** and **DAVIS** agree to conduct their respective activities, as described herein, in accordance with the applicable provisions of HIPAA and such implementing regulations. **PROVIDER** and **DAVIS** further agree that, to the extent HIPAA or such implementing regulations require amendments(s) hereto, **PROVIDER** and **DAVIS** shall conduct good faith negotiations to amend this Addendum. **PROVIDER** shall maintain adequate medical, financial and administrative records related to covered services rendered by **PROVIDER**, in accordance with Federal and State law.

.6 <u>Consent to Release Information</u>. Upon request by DAVIS, PROVIDER shall provide DAVIS with authorizations, consents or releases, as DAVIS may request in connection with any inquiry by DAVIS of any hospital, educational institution, governmental or private agency or association (including without limitation the National Practitioner Data Bank) or any other entity or individual relative to PROVIDER's professional qualifications, PROVIDER's mental or physical fitness, or the quality of care rendered by PROVIDER.

.7 <u>Cooperation with Plan Medical Directors</u>. **PROVIDER** understands that contracting Plans will place certain obligations upon **DAVIS** regarding the quality of care received by Members and that contracting Plans in certain instances will have the right to oversee and review the quality of care administered to Members. **PROVIDER** agrees to cooperate with contracting Plan(s)' medical directors in the medical directors' review of the quality of care administered to Members.

.8 Credentialing, Licensing and Performance. PROVIDER agrees to comply with all aspects of **DAVIS**' credentialing and re-credentialing policies and procedures the credentialing and recredentialing policies and procedures of any Plan contracting with **DAVIS** and the requirements of the North Carolina Administrative Code, Title 11, Insurance, Chapter 20.0404. PROVIDER agrees that he/she/it shall be duly licensed by the State in which services are to be rendered and that he/she/it shall hold Diagnostic Pharmaceutical Authorization (DPA) certification to provide Dilated Fundus Examinations (DFE). Further, **PROVIDER** shall assist and facilitate in the collection of applicable information and documentation to perform credentialing and re-credentialing of **PROVIDER** as required by **DAVIS** and Plan(s). Such documentation may include, but is not limited to, proof of: licensure, accreditation, credentials, certification, provider application, professional liability insurance coverage, undergraduate and graduate education and professional background. **PROVIDER** agrees that **DAVIS** shall have the right to source verify the accuracy of all information provided, and at **DAVIS**' sole option, the right to remove from Network participation any professional for whom inadequate, inaccurate, or otherwise unacceptable information is provided. **PROVIDER** agrees that at all times, and to the extent of his/her/its knowledge, **PROVIDER** shall promptly notify **DAVIS** in the event that **PROVIDER** suffers a suspension or termination of his/her/its license or of his/her/its professional liability insurance coverage. PROVIDER shall devote the time, attention and energy necessary for the competent and effective performance of **PROVIDER's** duties hereunder to Member(s). **PROVIDER** shall use his/her/its best efforts to ensure that vision care services provided under this Agreement are of a quality that is consistent with accepted professional practices. **PROVIDER** agrees to abide by the standards established by **DAVIS** including, but not limited to, standards relating to the utilization and quality of vision care services.

.9 <u>Fraud/Abuse and Office Visits</u>. Upon the request of the DHHS, the NC DHHS, the DMA, or other appropriate external review organization or regulatory agency ("Oversight Entities")

PROVIDER shall make available all administrative, financial, medical, and all other records that relate to the delivery of items or services under this Agreement. Further, the **PROVIDER** shall allow such Oversight Entities access to these records during normal business hours, except under special circumstances when **PROVIDER** shall permit after hours admissions. **PROVIDER** shall cooperate with all office visits made by **DAVIS** or any Oversight Entity.

.10 Hours and Availability of Services. Pursuant to and in accordance with 42 CFR 438.206(c)(1), **PROVIDER** and Participating Provider(s) agree to be available to provide Covered Services for Medically Appropriate care, taking into account the urgency of the need for services and when necessary and appropriate, to provide Covered Services for Medically Appropriate emergency care. **PROVIDER** and Participating Provider(s) shall ensure that Members will have access to either an answering service, a pager number, and/or an answering machine, twenty-four (24) hours per day, seven (7) days per week, in order that Members may ascertain **PROVIDER**'s office hours, have an opportunity to leave a message for the **PROVIDER** and/or Participating Provider(s) regarding a non-emergent concern and to receive pre-recorded instructions with respect to the handling of an emergency.

(a) **PROVIDER** agrees that **PROVIDER** is subject to regular monitoring of his/her/its compliance with the appointment wait time (timely access) standards of 42 CFR 438.206(c)(1). As such **PROVIDER** agrees and understands that corrective action shall be implemented should **PROVIDER** and/or Participating Provider(s) fail to comply with timely access standards and that Plan(s) have the right to approve **DAVIS**' scheduling and administration standards.

(b) **PROVIDER** agrees to provide **DAVIS** with ninety (90) days notice, or such notice as is reasonably possible, if **PROVIDER** and/or Participating Provider shall be (a) unavailable to provide Covered Services to Members, (b) move his/her/its office location, or (c) reducing capacity at an office location. Under no circumstance shall provision of Covered Services to Members by **PROVIDER** be denied, delayed, reduced or hindered because of the financial or contractual relationship between **PROVIDER** and **DAVIS**.

(c) Pursuant to and in accordance with 42 CFR 438.206(c)(2), **PROVIDER** and Participating Provider(s) agree that Covered Services hereunder shall be provided in a culturally competent manner to all Members, including those with limited English proficiency and diverse cultural and ethnic backgrounds.

.11 <u>Indemnification</u>. **PROVIDER** shall indemnify and hold harmless **DAVIS**, the Plan(s) and the State and their respective agents, officers and employees against all injuries, deaths, losses, damages, claims, suits, liabilities, judgments, costs and expenses which, in any manner may accrue against **DAVIS**, the Plan(s) or the State, and their respective agents, officers, or employees through **PROVIDER**'s intentional conduct, negligent acts or omissions, or the intentional conduct, negligent acts or omissions, or independent contractors.

.12 <u>Malpractice Insurance</u>. **PROVIDER** shall, at **PROVIDER**'s sole cost and expense and throughout the entire term of this Agreement, maintain a policy (or policies) of professional malpractice liability insurance in a minimum amount of One Million Dollars (\$1,000,000.00) per occurrence and Three Million Dollars (\$3,000,000.00) in the annual aggregate, to cover any loss, liability or damage alleged to have been committed by **PROVIDER**, or **PROVIDER**'s agents, servants, employees or affiliates, and **PROVIDER** shall provide evidence of such insurance to **DAVIS** if so requested. In addition, and in the event the foregoing policy (or policies) is a "claims made" policy, **PROVIDER** shall, following the effective termination date of the foregoing policy, maintain "tail coverage" with the same liability limits. **PROVIDER** shall notify **DAVIS**, within ten (10) days, of any change, reduction, restriction, or loss of his/her/its professional, malpractice liability insurance.

.13 Nondiscrimination. Nothing contained herein shall preclude PROVIDER from rendering care to patients who are not covered under one or more of the Plans; provided that such patients shall not receive treatment at preferential times or in any other manner preferential to Member(s)s covered under one or more of the Plans or in conflict with the terms of this Agreement. In accordance with Title VI of the Civil rights Act of 1964 (45 CFR 84) and The Age Discrimination Act of 1975 (45 CFR 91) and The Rehabilitation Act of 1973, and the Americans with Disabilities Act, PROVIDER agrees not to differentiate or discriminate as to the quality of service(s) delivered to Members because of a Member's race, gender, marital status, veteran status, age, religion, color, creed, sexual orientation, national origin, disability, place of residence, health status, need for services, or method of payment; and to promote, observe and protect the rights of Members. **PROVIDER** agrees to provide information regarding treatment options in a culturally competent manner and in accordance with 42 CFR 422.206 as applicable. Further, **PROVIDER** understands that payments for Covered Services hereunder may, in whole or in part, be from Federal funds and that **PROVIDER** is subject to applicable laws related to the receipt of Federal funds, including any applicable portions of the U.S. Department of Health and Human Services, revised Guidance to Federal Financial Assistance Recipients Regarding Title VI Prohibition Against National Origin Discrimination Affecting Limited English Proficient Persons ("Revised HHS LEP Guidance").

.14 <u>Notice of Non-Compliance and Malpractice Actions</u>. **PROVIDER** shall notify **DAVIS** immediately, in writing, should he/she/it be in violation of any portion of this Article V. Additionally, **PROVIDER** shall advise **DAVIS** of each malpractice claim filed against **PROVIDER** and each settlement or other disposition of a malpractice claim entered into by **PROVIDER** within fifteen (15) days following said filing, settlement or other disposition.

.15 <u>Participation Criteria</u>. PROVIDER hereby warrants and represents that PROVIDER, and all of his/her/its employees, subcontractors and/or independent contractors who provide Covered Services under this Agreement, including without limitation health care, utilization review, and/or administrative services, currently meet, and throughout the Term of this Agreement shall continue to meet any and all applicable conditions necessary to participate in the Medicare/Medicare Advantage program. PROVIDER hereby warrants and represents that PROVIDER, and all of PROVIDER's employees, subcontractors, and/or independent contractors are not excluded, sanctioned or barred from participation under a Federal health care program as described in Section 1128B(f) of the Social Security Act, and that all employees, subcontractors, and/or independent contractors of PROVIDER are able to provide a current Universal Provider Identification Number and/or National Provider Identifier.

(a) **PROVIDER** understands and agrees that meeting the Participation Criteria is a condition precedent to **PROVIDER**'s participation, and a condition precedent to the participation by **PROVIDER**'s employees, subcontractors, and/or independent contractor(s) hereunder and, is an ongoing condition to the provision of Covered Services hereunder by both the **PROVIDER** as well as a condition precedent to the reimbursement by **DAVIS** for such Covered Services rendered by **PROVIDER**. Upon **PROVIDER**'s meeting all of the Participation Criteria set forth in this Agreement **PROVIDER** shall participate as a Participating Provider for Plan(s)/Product programs covered under this Agreement.

(b) **PROVIDER** may not employ, contract with, or subcontract with an individual, or

with an entity that employs, contracts with, or subcontracts with an individual, who is excluded from participation in Medicare under Section 1128 or 1128A of the Social Security Act or from participation in a Federal health care program for the provision of any of the following: (a) health care, (b) utilization review, (c) medical social work or (d) administrative services. **PROVIDER** acknowledges that this Agreement shall automatically be terminated if **PROVIDER**, any practitioner, or any person with an ownership or control interest in **PROVIDER**, is excluded from participation in Medicare under Section 1128 or 1128A of the Social Security Act or from participation in any other Federal health care program. Any payments received by **PROVIDER** hereunder on or after the date of such exclusion shall constitute overpayments.

.16 **PROVIDER Roster**. **PROVIDER** agrees that **DAVIS** and each Plan which contracts with **DAVIS** shall use **PROVIDER**'s name, address, telephone number, type of practice, and willingness to accept new patients in the **DAVIS** or Plan roster of Participating Provider. The roster is intended for and may be inspected and used by prospective patients and others.

.17 <u>Record Retention</u>. **PROVIDER** shall maintain adequate and accurate medical, financial and administrative records related to Covered Services rendered by **PROVIDER** in accordance with Federal and State law. **PROVIDER** shall have written policies and procedures for storing all records.

(a) Pursuant to 42 CFR 422.504 and in accordance with CMS regulations, **PROVIDER** agrees to maintain contracts, books, documents, papers, records and Member medical records pertaining to and pursuant to **PROVIDER**'s performance of **PROVIDER**'s obligations under a Medicare or Medicare Advantage program hereunder, and agrees to provide such information to **DAVIS**, to contracting Plans, to applicable State and Federal regulatory agencies, including but not limited to the DHHS, the Office of the Comptroller General or their designees, for inspection, evaluation, and audit. **PROVIDER** agrees to retain such books and records for a term of at least ten (10) years from the final date of the contract period or from the date of completion of any audit, whichever is later. In the case of a minor Member, **PROVIDER** shall retain such information for a minimum of ten (10) years after the time such minor attains the age of majority or ten (10) years from the final date of completion of an audit, whichever is later.

(b) All hard copy or electronic records, including but not limited to working papers or information related to the preparation of reports, medical records, progress notes, charges, journals, ledgers, and fiscal reports, which are originated or are prepared in connection with and pursuant to **PROVIDER**'s performance of **PROVIDER**'s obligations under a Medicaid program hereunder, will be retained and safeguarded by the **PROVIDER** and **PROVIDER**'s subcontractors and independent contractors, in accordance with applicable sections of the Federal and State regulations. Records stored electronically must be produced at the **PROVIDER**'s expense, upon request, in the format specified by State or Federal authorities. All such records must be maintained for a minimum of six (6) years from the termination date of this Agreement or, in the event that the **PROVIDER** has been notified that State or Federal authorities have commenced an audit or investigation of this Agreement, or of the provision of services by the **PROVIDER**, or by **PROVIDER**'s subcontractor or independent contractor, all records must be maintained until such time as the matter under audit or investigation has been resolved, whichever is later.

(c) **PROVIDER**'s obligations contained in Section V.17 herein shall survive termination of this Agreement.

.18 <u>Subcontractors</u>. **PROVIDER** agrees that if **PROVIDER** enters into subcontracts or lease arrangements to render any health care services that are permitted under the terms of this Agreement, **PROVIDER**'s subcontracts or lease arrangements shall include the following:

(a) an agreement by the subcontractor or leaseholder to comply with all of **PROVIDER**'s obligations in this Agreement; and

(b) a prompt payment provision as negotiated by $\ensuremath{\textbf{PROVIDER}}$ and the subcontractor or leaseholder; and

and

(c) a provision setting forth the terms of payment and any additional payment arrangements;

(d) a provision setting forth the term of the subcontract or lease (preferably a minimum of one [1] year); and

(e) the dated signature of all parties to the subcontract.

.19 <u>Training Regarding the Plan Contracts</u>. **PROVIDER** agrees to train his/her/its Participating Providers and staff at all Participating Offices regarding the fees and benefit or plan designs for Plan Contracts.

.20 <u>Verification of Eligibility</u>. Prior to providing services hereunder, **PROVIDER** agrees to verify eligibility of Member(s) by calling the appropriate toll-free (800/888) number supplied by **DAVIS** or by receiving from Member(s) a valid pre-certified voucher.

VI TERM OF THE AGREEMENT

.1 <u>Term</u>. This Agreement shall become effective on the Effective Date appearing on the signature page herein, and shall thereafter be effective for an initial term of twelve (12) months.

.2 <u>**Renewals**</u>. Unless this Agreement is terminated in accordance with the termination provisions herein, this Agreement shall automatically renew for up to, but not more than, three (3) successive twelve (12) month terms on the same terms and conditions contained herein.

VII TERMINATION OF THE AGREEMENT

.1 <u>Termination Without Cause</u>. After the initial twelve (12) month term has ended, this Agreement may be terminated by either party, without cause, upon ninety (90) days prior written notice. If **DAVIS** elects to terminate this Agreement other than at the end of an initial term hereof, or for a reason other than those set forth in Sections VII.1 and VII.2 hereof, **PROVIDER** may request a hearing before a panel appointed by **DAVIS**. Such hearing will be held within thirty (30) days of receipt of **PROVIDER**'s request.

.2 <u>Termination With Cause</u>. DAVIS may terminate this Agreement immediately for cause or may suspend continued participation as set forth below. <u>"Cause" shall mean</u>:

(a) a suspension, revocation or conditioning of **PROVIDER's** license to operate or to practice his/her/its profession;

Medicaid;	(b) suspension, or a history of suspension, of PROVIDER from Medicare or
Members;	(c) conduct by PROVIDER which endangers the health, safety or welfare of
this Agreement;	(d) any other material breach of any obligation of PROVIDER under the terms of
	(e) conviction of a felony;
	(f) loss or suspension of a Drug Enforcement Administration (DEA) identification

number;

(g) voluntary surrender of **PROVIDER**'s license to practice in any state in which the **PROVIDER** serves as a **DAVIS** provider while an investigation into the **PROVIDER**'s competency to practice is taking place by the state's licensing authority; and/or

(h) the bankruptcy of **PROVIDER.**

"Cause" for the purposes of suspension shall mean:

(a) a failure by **PROVIDER** to maintain malpractice insurance coverage as provided in Section V.12 hereof;

(b) a failure by **PROVIDER** to comply with applicable laws, rules, regulations, and ethical standards as provided in Section V.3 hereof;

(c) a failure by **PROVIDER** to comply with **DAVIS'** rules and regulations as required in Section V.4 hereof;

(d) a failure by **PROVIDER** to comply with the utilization review and quality management procedures described in Section IX.3 hereof; and/or

X.8 hereof.

(e) a violation by **PROVIDER** of the non-solicitation covenant set forth in Section

Provided, however, that **PROVIDER** shall not be penalized nor shall this Agreement be terminated or suspended because **PROVIDER** acts as an advocate for a Member in seeking appropriate Covered Services, or files a complaint or an appeal.

.3 Termination Related to Medicare Advantage. At the sole discretion of CMS, Plan(s) and/or DAVIS, this Agreement may be immediately terminated, as it relates to PROVIDER's provision of Covered Services to Medicare Advantage Members hereunder for the following reasons:

.3.1 A decision by **DAVIS** and/or Plan(s) to discontinue its/their participation in the Medicare Advantage Programs; or

.3.2 A decision by **DAVIS** and/or Plan(s) to utilize another network for Medicare Advantage Programs; or

.3.3 A decision by CMS, Plan(s), and/or **DAVIS** that: (i) **PROVIDER** has not performed satisfactorily, or (ii) **PROVIDER**'s reporting and disclosure obligations under this Agreement are not fully met or timely met; or

.3.4 The failure of **PROVIDER** to comply with the equal access and non-discrimination requirements set forth in this Agreement.

.4 **<u>Responsibility for Members at Termination</u>**. In the event that this Agreement is terminated (other than for loss of licensure or failure to comply with legal requirements as provided in Section V hereof), **PROVIDER** shall continue to provide Covered Services to a Member who is receiving Covered Services from **PROVIDER** on the effective termination date of this Agreement for a minimum transitional period of sixty (60) days from the date the Member is notified of the termination or pending termination, or until the Covered Services being rendered to the Member by **PROVIDER** are completed (consistent with existing medical ethical and/or legal requirements for providing continuity of care to a Member), unless **DAVIS** or a Plan makes reasonable and Medically Appropriate provision for the assumption of such Covered Services by another Participating Provider. **DAVIS** shall compensate **PROVIDER** for those Covered Services provided to a Member pursuant to this Section VII.4 (prior to and following the effective termination date of this Agreement) at the rates contemplated for Covered Services in this Agreement.

(a) In consultation with Plan(s), the Member and/or the **PROVIDER** may extend the transitional period if it is determined to be clinically appropriate, or in order to comply with the requirements of applicable Plan documents and/or accrediting standards. **PROVIDER** shall continue to provide Covered Services to such Member(s) and the parties agree that all such Covered Services rendered shall be subject to the terms and conditions contained in this Agreement (including reimbursement rates) that are effective as of the date of termination.

(b) Should **DAVIS** and/or Plan(s) initiate termination of this Agreement, or should **DAVIS** and/or Plan(s) become insolvent, **PROVIDER** acknowledges and agrees that **PROVIDER**'s obligations as set forth in this Section VII survive such termination.

.5 <u>PROVIDER Rights Upon Termination</u>. Except as otherwise required by law, **PROVIDER** agrees that, subject to the appeal process set forth in the Provider Manual, any **DAVIS** decision to terminate this Agreement pursuant to this Section VII shall be final.

(a) **PROVIDER** acknowledges that Plan(s) have the authority to determine whether a **PROVIDER** shall be suspended or terminated from participation in a particular Plan without termination of this Agreement However, Plan(s) shall not have the authority to terminate **PROVIDER** for (a) maintaining a practice that includes a substantial number of patients with expensive health conditions; (b) objecting to or refusing to provide a Covered Service on moral or religious grounds; (c) advocating for Medically Appropriate care consistent with the degree of learning and skill ordinarily possessed by a reputable health care provider practicing according to the applicable standard of care; (d) filing a grievance on behalf of and

with the written consent of a Member or helping a Member to file a grievance; and (e) protesting a Plan decision, policy or practice that **PROVIDER** reasonably believes interferes with the provision of Medically Appropriate care.

.6 <u>Return of Materials, Payments of Amounts Due and Settlement of Claims</u>. Upon termination of this Agreement, **PROVIDER** shall return to **DAVIS** any Plan or **DAVIS** materials including, but not limited to, frame samples, displays, manuals and contact lens materials, and shall pay **DAVIS** any monies due with respect to claims or for materials and supplies. **DAVIS** may setoff any monies due from **DAVIS** to **PROVIDER** if **PROVIDER** owes any monies to **DAVIS**. **DAVIS** may reclaim frame samples at any time during the term of this Agreement. **PROVIDER** agrees to promptly supply to **DAVIS** all records necessary for the settlement of outstanding medical claims.

.7 <u>Provider Notification to Members upon Termination</u>. Should **PROVIDER** terminate this Agreement pursuant to Section VII.1 above, or should a particular practitioner leave **PROVIDER's** practice or otherwise become unavailable to the Member(s) under this Agreement, **PROVIDER** agrees to notify said Member(s) prior to the effective date of such action or termination.

VIII DOCUMENTATION AND AMENDMENT

.1 <u>Amendment</u>. This Agreement may be amended by **DAVIS** with thirty (30) days advance written notice to **PROVIDER**.

.2 <u>Documentation</u>. DAVIS shall provide PROVIDER with a copy of any document required by a contracting Plan which has been approved by DAVIS and which requires PROVIDER's signature. If PROVIDER does not execute and return said document within fifteen (15) calendar days of document receipt, or if PROVIDER does not provide DAVIS with a written notice of termination in accordance with the termination provision(s) contained herein, DAVIS may execute said document as agent of PROVIDER and said document shall be deemed to be executed by PROVIDER.

.3 <u>Modification of Law, Rules, Regulations</u>. Notwithstanding anything herein to the contrary, should any applicable Federal or State law(s) be amended and their implementing regulations, policy issuances and instructions be modified, no particular notice of amendment by **DAVIS** to **PROVIDER** shall be required. Such amended laws apply as of their respective effective dates and this Agreement shall automatically amend to conform to such changes without the necessity for executing written amendments. **DAVIS** shall however, employ its best efforts to notify **PROVIDER** of such occurrences within a practicable timeframe.

IX UTILIZATION REVIEW, QUALITY MANAGEMENT, QUALITY IMPROVEMENT AND GRIEVANCE PROCEDURES

.1 <u>Access to Records</u>. **PROVIDER** shall make all records available for fiscal audit, medical audit, medical review, utilization review and other periodic monitoring upon request of Oversight Entities at no cost to the requesting entity.

(a) <u>Upon termination</u> of this Agreement for any reason, **PROVIDER** shall, in a useable

form, make available to any Oversight Entities, all records, whether dental/medical or financial, related to **PROVIDER**'s activities undertaken pursuant to the terms of this Agreement at no cost to the requesting entity.

.2 <u>Consultation with Provider</u>. DAVIS agrees to consult with PROVIDER regarding DAVIS' medical policies, quality improvement program and medical management programs and ensure that practice guidelines and utilization management guidelines:

(a) are based on reasonable medical evidence or a consensus of health care professionals in the particular field;

(b) consider the needs of the enrolled population;

(c) are developed in consultation with Participating Providers who are physicians; and are reviewed and updated periodically; and

Members.

(d) are communicated to Participating Providers of the Programs and as appropriate to the

.3 Establishment of UR/QM Programs. Utilization review and quality management programs shall be established to review whether services rendered by PROVIDER were Medically Appropriate and to determine the quality of Covered Services furnished by PROVIDER to Members. Such programs will be established by DAVIS, in its sole and absolute discretion, and will be in addition to any utilization review and quality management programs required by a Plan. PROVIDER shall comply with and, subject to PROVIDER's rights of appeal, shall be bound by all such utilization review and quality management programs in accordance with the procedures established by DAVIS and Plans. Failure to comply with the requirements of this Section IX.3 may be deemed by DAVIS to be a material breach of this Agreement and may, at DAVIS' option, be grounds for immediate termination by DAVIS of this Agreement. PROVIDER agrees that decisions of the DAVIS designated utilization review and quality management committees may be used by DAVIS to deny PROVIDER payment hereunder for those Covered Services provided to a Member which are determined to not be Medically Appropriate or of poor quality or to be services for which PROVIDER failed to receive a prior authorization to treat a Member.

.4 <u>Grievance Procedures</u>. A grievance procedure shall be established for the processing of any Member or **PROVIDER** complaint regarding Covered Services. Such procedure will be established by **DAVIS** and contracting Plans, in their sole and absolute discretion. **PROVIDER** shall comply with and subject to **PROVIDER**'s rights of appeal be bound by such grievance procedure.

.5 <u>Provider Cooperation with External Review</u>. PROVIDER shall cooperate and provide Plans, **DAVIS**, government agencies and any external review organizations ("Oversight Entities") with access to each Member's vision records for the purposes of quality assessment, service utilization and quality improvement, investigation of Member(s)' complaints or grievances or as otherwise is necessary or appropriate.

.6 <u>Provider Participation/Cooperation with UR/QM Programs</u>. As applicable, PROVIDER agrees to participate in, cooperate and comply with, and abide by decisions of DAVIS, MCO, and/or Plan(s) with respect to DAVIS', MCO's, and/or Plan(s)' medical policies and medical management programs, procedures or activities; quality improvement and performance improvement programs, procedures and activities; and utilization and management review. **PROVIDER** further agrees to comply and cooperate with an independent quality review and improvement organization's activities pertaining to the provision of Covered Services for Medicare, Medicare Advantage, and MA Program Members.

X GENERAL PROVISIONS

.1 <u>Arbitration</u>. Any controversy or claim arising out of or relating to this Agreement, or to the breach thereof, will be settled by arbitration in accordance with the commercial arbitration rules of the American Arbitration Association, and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. Such arbitration shall occur within the State of New York, unless the parties mutually agree to have such proceedings in some other locale. In any such proceeding, the arbitrator(s) may award attorneys' fees and costs to the prevailing party.

.2 <u>Assignment</u>. This Agreement shall be binding upon, and shall inure to the benefit of the parties to it and to their respective heirs, legal representatives, successors and permitted assigns. Notwithstanding the foregoing, neither party may assign, delegate or transfer any of his/her/its rights or duties hereunder without receiving the prior, written consent of the other party, except that **DAVIS** may, with **PROVIDER**'s prior written consent, assign, delegate or transfer its rights and duties under this Agreement to a controlled subsidiary or affiliate or to any successor to its business, by merger or consolidation, or to a purchaser of all or substantially all of **DAVIS**' assets.

.3 <u>Confidentiality of Terms/Conditions</u>. The terms of this Agreement and in particular the provisions regarding compensation are confidential and shall not be disclosed except as and only to the extent necessary to the performance of this Agreement or as required by law.

.4 <u>Entire Agreement of the Parties</u>. This Agreement supersedes any and all agreements, either written or oral, between the parties hereto with respect to the subject matter contained herein and contains all of the covenants and agreements between the parties with respect to the rendering of Covered Services. Each party to this Agreement acknowledges that no representations, inducements, promises, or agreements, oral or otherwise, have been made by either party, or anyone acting on behalf of either party, which are not embodied herein, and that no other agreement, statement, or promise not contained in this Agreement shall be valid or binding. Except as otherwise provided herein, any effective modification must be in writing signed by the party to be charged.

.5 <u>Governing Law</u>. This Agreement shall be governed by and construed in accordance with the laws of the state in which **PROVIDER** maintains his, her, or its principal office or, if a dispute concerns a particular Member, in the state in which **PROVIDER** rendered services to that Member.

.6 <u>Headings</u>. The subject headings of the sections and sub-sections of this Agreement are included for purposes of convenience only and shall not affect the construction or interpretation of any of the provisions of this Agreement.

.7 <u>Independent Contractor</u>. At all times relevant to and pursuant to the terms and conditions of this Agreement, **PROVIDER** is and shall be construed to be an independent contractor practicing **PROVIDER's** profession and shall not be deemed to be or construed to be an agent, servant or employee of **DAVIS**.

.8 <u>Non-Solicitation of Members</u>. During the term of this Agreement and for a period of two (2) years after the effective date of termination of this Agreement, **PROVIDER** shall not directly or indirectly engage in the practice of solicitation of Members, Plans or any employer of said Members without **DAVIS'** prior written consent. For purposes of this Agreement, a solicitation shall mean any action by **PROVIDER** which **DAVIS** may reasonably interpret to be designed to persuade or encourage (i) a Member or Plan to discontinue his/her/its relationship with **DAVIS** or (ii) a Member or an employer of any Member to disenroll from a Plan contracting with **DAVIS**. A breach of this SectionX.8 shall be grounds for immediate termination of this Agreement.

.9 <u>Notices</u>. Should either party be required or permitted to give notice to the other party 080707.1312 20 DavisVision\Par_Provider_Agreement\NC\Confidential SUBJECT TO REGULATORY REVIEW

hereunder, such notice shall be given in writing and shall be delivered personally or by first class mail. Notices delivered personally will be deemed communicated as of actual receipt. Notices delivered via first class mail shall be deemed communicated as of three (3) days after mailing. Notices shall be delivered or mailed to the addresses appearing herein. Either party hereunder may change its address by providing written notice in accordance with this paragraph.

.10 **Proprietary Information**. **PROVIDER** shall maintain the confidentiality of all information obtained directly or indirectly through his/her/its participation with **DAVIS** regarding a Member, including but not limited to, the Member's name, address and telephone number ("Member Information"), and all other "**DAVIS** trade secret information". For purposes of this Agreement, "**DAVIS** trade secret information" shall include but shall not be limited to: (i) all **DAVIS** Plan agreements and the information contained therein regarding **DAVIS**, Plans, employer groups, and the financial arrangements between any hospital and **DAVIS** or any Plan and **DAVIS**, and (ii) all manuals, policies, forms, records, files (other than patient medical files), and lists of **DAVIS**. **PROVIDER** shall not disclose or use any Member Information or **DAVIS** trade secret information for his/her/its own benefit or gain either during the term of this Agreement or after the date of termination of this Agreement; <u>provided</u>, <u>however</u>, that **PROVIDER** may use the name, address and telephone number, and/or medical information of a Member if Medically Appropriate for the proper treatment of such Member or upon the express prior written permission of **DAVIS**, the Plan in which the Member is enrolled, and the Member.

.11 <u>Severability</u>. Should any provision of this Agreement be held to be invalid, void or unenforceable by a court of competent jurisdiction or by applicable state or Federal law and their implementing regulations, the remaining provisions of this Agreement will nevertheless continue in full force and effect.

.12 Third Party Beneficiaries.

(a) <u>Plans</u>. Plans are intended to be third-party beneficiaries of this Agreement. Plans shall be deemed, by virtue of this Agreement to have privity of contract with **PROVIDER** and may enforce any of the terms hereof.

(b) <u>Other Persons</u>. Other than the Plans and the parties hereto and their respective successors or assigns, nothing in this Agreement whether express or implied, or by reason of any term, covenant, or condition hereof, is intended to or shall be construed to confer upon any person, firm, or corporation, any remedy or any claim as third party beneficiaries or otherwise; and all of the terms, covenants, and conditions hereof shall be for the sole and exclusive benefit of the parties hereto and their successors and assigns.

.13 <u>Use of Name</u>. **PROVIDER** shall not use **DAVIS**' or any Plan's name or logo without the written authorization of **DAVIS** or such Plan.

.14 <u>Waiver</u>. The waiver of any provision or of the breach of any provision of this Agreement must be set forth specifically in writing and signed by the waiving party. Any such waiver shall not operate or be deemed to be a waiver of any prior or future breach of such provision or of any other provision herein.

-SIGNATURE PAGE TO FOLLOW-

IN WITNESS WHEREOF, the parties have set their hand hereto and this Agreement is effective as of the Effective Date written below.

PROVIDER:

Signature:	
Print Name:	
Print Title:	
Date:	
Print Address [PROVIDER's complete location address]:	

[PROVIDER MUST sign and complete all spaces above.]

* Submission of a completed Uniform Application to Participate as a Health Care Practitioner and/or submission of a signed Participating Provider Agreement for the State of North Carolina does not constitute acceptance as a **DAVIS** Participating Provider. Acceptance as a Participating Provider is contingent on the acceptance by **DAVIS** of practitioner's completed Uniform Application to Participate as a Health Care Practitioner and on the execution by practitioner of the Participating Provider Agreement for the State of North Carolina, and on the receipt by practitioner of the forms, manual and samples required for participation. **DAVIS** reserves the absolute right to determine which practitioner is acceptable for participation and in which groups a practitioner will participate. Following a **PROVIDER's** acceptance by **DAVIS**, should additional practitioner(s) join **PROVIDER's** practice and provide Covered Services to the Members of Plans under Plan Contract(s) with **DAVIS**, such additional practitioner(s) shall be subject to and bound by each and every term and condition set forth in this Agreement to the same extent as the original signatories to this Agreement.

DAVIS VISION, INC.:

Signature:	
Print Name:	
Print Title:	
Print Date:	

Effective Date:

[For DAVIS use ONLY]

Notes:

[For DAVIS use ONLY]